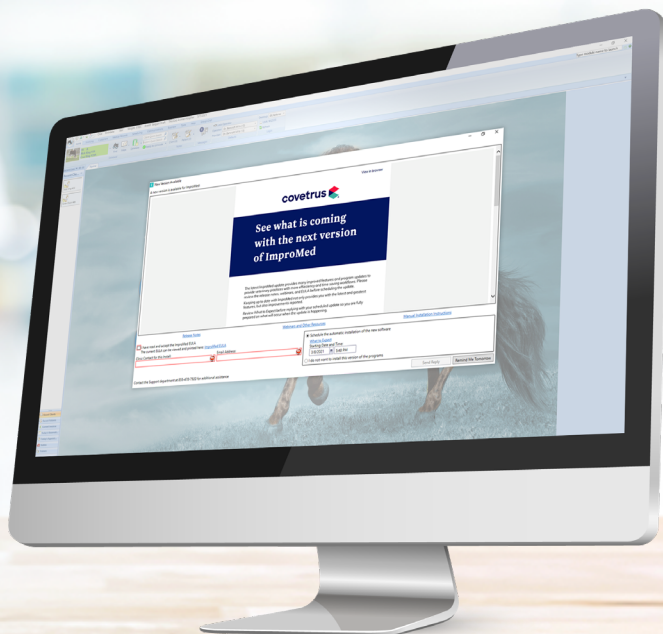


ImproMed Equine[®] version 22.10.0 Release Notes



WHAT'S NEW

Coming Soon! Easy Update

Keep ImproMed Equine updated without having to do it yourself! ImproMed Equine has created Easy Update allowing the update to be scheduled and then run at the scheduled time without requiring staff to be present.

- Administrators review and schedule the available updates during a time best suited for your business.
- ImproMed Equine does all the hard work of running a backup, updating the database, uninstalling and reinstalling the software on all workstations, and more.
- Set security for the users you want to schedule updates.

New Version Available

A new version is available for ImproMed:

View in browser



See what is coming with the next version of ImproMed

The latest ImproMed update provides many improved features and program updates to provide veterinary practices with more efficiency and time saving workflows. Please review the release notes, webinars, and EULA before scheduling the update. Keeping up to date with ImproMed not only provides you with the latest and greatest features, but also improvements reported.

Review What to Expect before replying with your scheduled update so you are fully prepared on what will occur when the update is happening.

[Release Notes](#)
[Webinars and Other Resources](#)
[Manual Installation Instructions](#)

☒ I have read and accept the ImproMed EULA
 The current EULA can be viewed and printed here: [ImproMed EULA](#)

Clinic Contact for this Install:

Email Address:

☒ Schedule the automatic installation of the new software

What to Expect

Starting Date and Time:

3/8/2021 5:48 PM

☐ I do not want to install this version of the programs

Contact the Support department at 855-478-7920 for additional assistance

Send Reply

Remind Me Tomorrow

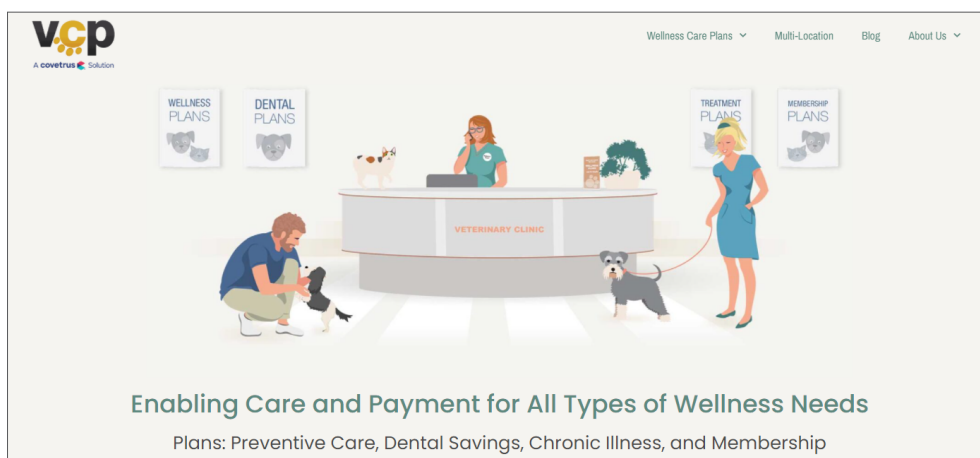
Notification a new update is available

WHAT'S NEW

VCP

VCP is now part of the Covetrus® family. This integrated wellness offering and services will further empower veterinary practices to help more pets live happy, healthy lives.

- VCP's technology helps veterinarians deliver comprehensive wellness, treatment and lifestyle plans for their clients.
- Plans powered by VCP feature everything from preventative services, dental care and diagnostics to boarding and grooming.
- Integrating the VCP platform with ImproMed Equine and Covetrus prescription management software will enable customized wellness plans to meet the unique needs of every family and support an enhanced veterinary practice and pet parent experience.



VCP Home Page

VCP Send Enrollment

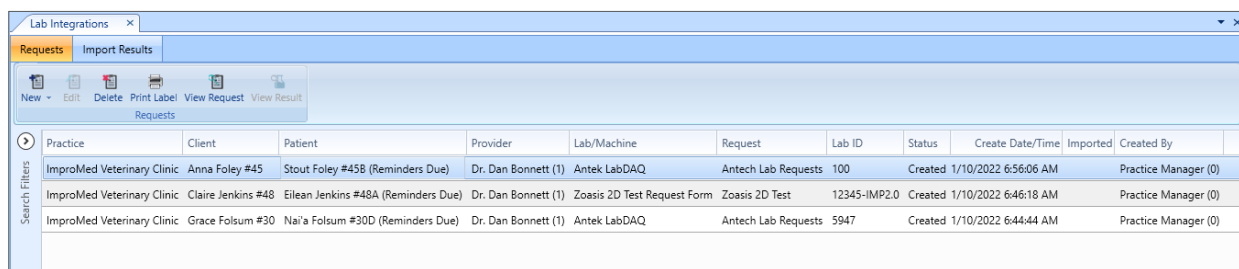
Send enrollments for wellness plans to VCP on behalf of your clients and patients via email or text messages from within ImproMed. In response to the enrollment request, the client will receive an email or text with a link to enroll in wellness plans to fit the health care needs of their pet.

WHAT'S NEW

Lab Integrations

With the new Lab Integrations module, we are able to provide an improved view with added functionality which includes:

- A search/filter panel on the **Requests** tab to make viewing requests easier to manage.
- On the **Import Results** tab, the length of time the code looks for results and links them to the proper request has been extended from 7 days up to 15 days after the request is created.
- A setting in Lab Integrations, when selected, will create a system generated message to the provider when a lab has been imported using the Message Center. *Configuration Required.*



The screenshot shows the 'Lab Integrations' window with the 'Requests' tab selected. The interface includes a toolbar with 'New', 'Edit', 'Delete', 'Print Label', 'View Request', and 'View Result' buttons. Below the toolbar is a table with columns: Practice, Client, Patient, Provider, Lab/Machine, Request, Lab ID, Status, Create Date/Time, Imported, and Created By. The table contains three rows of data, all from 'ImproMed Veterinary Clinic' and 'Dr. Dan Bonnett (1)'. The first row is for 'Antek LabDAQ' with Lab ID 100. The second row is for 'Zoasis 2D Test Request Form' with Lab ID 12345-IMP2.0. The third row is for 'Antek LabDAQ' with Lab ID 5947. All requests are in 'Created' status and were created on 1/10/2022.

Practice	Client	Patient	Provider	Lab/Machine	Request	Lab ID	Status	Create Date/Time	Imported	Created By
ImproMed Veterinary Clinic	Anna Foley #45	Stout Foley #45B (Reminders Due)	Dr. Dan Bonnett (1)	Antek LabDAQ	Antech Lab Requests	100	Created	1/10/2022 6:56:06 AM		Practice Manager (0)
ImproMed Veterinary Clinic	Claire Jenkins #48	Eilean Jenkins #48A (Reminders Due)	Dr. Dan Bonnett (1)	Zoasis 2D Test Request Form	Zoasis 2D Test	12345-IMP2.0	Created	1/10/2022 6:46:18 AM		Practice Manager (0)
ImproMed Veterinary Clinic	Grace Folsum #30	Nai'a Folsum #30D (Reminders Due)	Dr. Dan Bonnett (1)	Antek LabDAQ	Antech Lab Requests	5947	Created	1/10/2022 6:44:44 AM		Practice Manager (0)

Lab Integrations Module

USER REQUESTS

Accounts Receivable

62108	If there is a payment plan linked to a card on file and a payment is made, the payment pays off all other accounts receivable, including the invoice being concluded, before the payment plan linked to a card on file is paid or other payment plans not linked to cards on file.
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Database

245619	Workflow has been improved when using the keyboard to update or add client/patient details.
54997	The client database module will let operators change the business location to the primary business the client normally attends.
221451 / 252708	The ability to create/customize list values on the client and patient database module have been added for several fields.
252313	The Preferred Communication Method field on the client database record, now includes Text Message (SMS) as a communication method.

Invoices

205355	When a user concludes an invoice and a product attachment processes or triggers to print the attachments (certificates, take home instructions, etc.) then a zip file is created and attached to the invoice email.
252715	The Wellness Plan Report Card report will be included in the zip file when emailing all invoice attachments.

USER REQUESTS

Patient Processing

261147	Operators are able to make payments on selected invoices when using CareCredit for payment method.
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ADDITIONAL RELEASE ITEMS

Dashboard

252714	When a user has a client selected on the Desktop and they have Full Referral added to the Dashboard, when they view the Large Referral Source field, the company name is included.
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EasyTime

48408	Double-clicking on an appointment and changing the visit reason will move the patient to the correct location in Clinic Census.
228089	Appointments for deceased patients are removed from future appointments if they are the only patient in the appointment.

Enhanced Reports

209293	When a transaction correction is performed and the employee is changed on the product, the re-printing of the Enhanced Report will display the product item and employee correctly.
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Estimates

51526	When using linked products to generate an estimate, the high price will be filled in even if the low quantity is zero.
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ADDITIONAL RELEASE ITEMS

Reports

259778

The California Controlled Substance Export, ASAP 2022 v4.1 - CA, has been created and can be found in Log Reports. This report is properly formatted and exports the data gathered to meet state requirements.