For those practices who are not using Covetrus-provided hardware or on a supported network, other VPN or Screenshare options may be available. Consult your practice's IT Technician to discuss which platform is best for you.

Some companies are offering free trials of their software to assist with working from home. Some can be found at **Open For Business**.

Some of these include:

Product	Service	Period	Terms
LogMeIn	VPN	14-day free trial, or free pro edition	Free only if you qualify for an Emergency Remote Work Kit
Surfshark	VPN	6-months free	Companies who have up to 10 employees and may otherwise struggle to secure their remote working situation. The support is valid for companies headquartered in countries that are currently under lockdown due to COVID-19 pandemic.
BeyondTrust	VPN	3-months free	License limits may apply.
GoToMyPC	Screen Share	7-day free trial, or free pro edition	Free only if you qualify for an Emergency Remote Work Kit
HootSuite	Social Media Management	Free until July 1st, 2020	
UberConference	Web Conference & Screenshare	Free	Up to 50 participants (usually 10). Maximum 5 hour conference calls.
Cisco WebEx	Video Conference	Free, and 1 month free when signing up for a paid version	Use code "*wecare2020*" at checkout.
Box	Cloud Storage	3-months free	5GB upload limit.

Here are a few things to keep in mind when selecting a provider or using their program:

- Always select the **Professional Version**.
  Yes, it may be slightly more expensive but the professional version for this type of software is more appropriate for your business.
- To be able to access the software remotely, you must leave the workstation or server on.
  Make sure you reboot the workstation/server and test your access prior to leaving the practice. This will ensure that any updates are run and should reduce the risk of the computer rebooting while you're not there.
- Install the software on the computer you normally use in the practice.
  This ensures you will have the same experience and rights as you would normally have.
- With any remote access software, you are opening access to your practice network.
  This can increase the risk of virus/malware. You should read the security notes from your provider and ensure that you have an up-to-date antivirus solution on your clinic network and the computer you will use to access your systems. Contact your local IT professional or our qualified support team with any questions.

Covetrus takes no responsibility for your IT security and any increased risk created by using these services. Support for these systems will need to be provided by these software providers. Covetrus is not affiliated with any remote access providers. Make sure you read all terms and conditions of any products you purchase or trial.