

# version 22.10.6 Release Notes



## WHAT'S NEW

### Rebranding

Introducing the new Covetrus Avimark®! Avimark has been updated as a Covetrus® branded solution with a new logo and we changed from AVImark to Avimark.



We also replaced the Avimark logo with the Covetrus icon on the CID title bar and the Login window.

### Top 20 Information Searches

The top 20 most requested searches have been added to the program. When Avimark is updated, it will automatically load these searches.

### Security

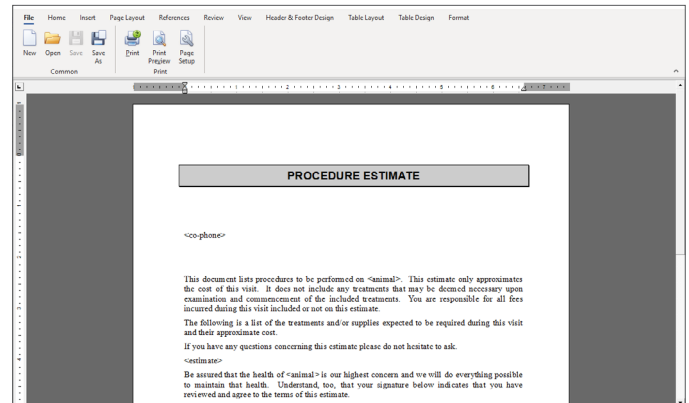
There is now an unlimited length and special characters are allowed for passwords. Passwords are no longer stored in Avimark. Passwords cannot be retrieved. Passwords can be changed through the Logon window or a new password can be entered under **Work with > Users and Security**.

# WHAT'S NEW

## Internal Document Writer

This word processing feature is now included with Avimark to create, edit, and print documents and is free of charge. In addition, printing will be done through the Document Writer to alleviate any problems printing through a commercial word processing program.

- Set the default to use the Internal Word Processing option in Hospital Setup.
- Avimark will print using the internal word processing integration.
- Limitations of Document Writer:
  - o The inability to be used for creating forms with controls (check boxes, drop-down lists, etc.).
  - o Creating and editing styles from a Word® document will be available in a future release.
  - o Table formatting is limited to options available from the right-click menu.
  - o Documents with a .doc file extension will need to be saved with the .docx file extension.



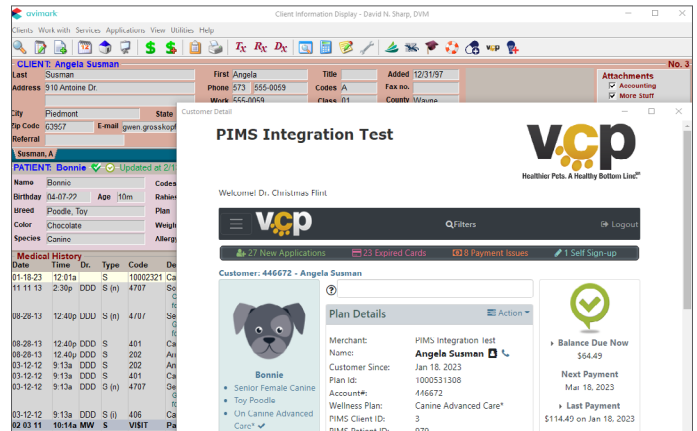
# WHAT'S NEW

## Covetrus Care Plans

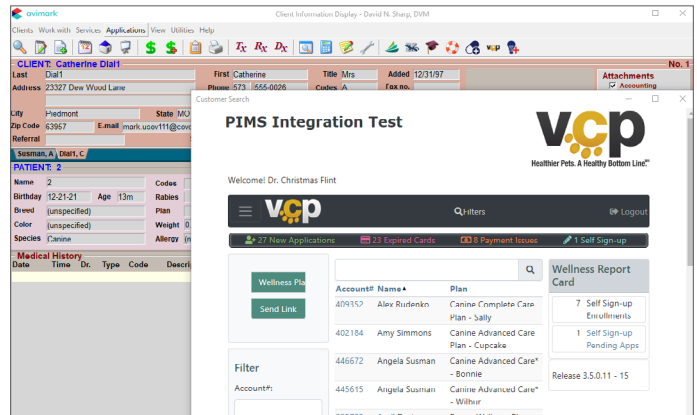
Phase three of the integration with Covetrus Care Plans, formally VCP, brings additional enhancements to Avimark and Care Plans. Below is the newest developments for this release.

### Clinic's Access to Care Plans Portal

Clicking the Care Plans button on the speed bar will open the Care Plans portal. If the active patient has a care plan, Care Plans will open to that patient's care plan.



If the patient does not have a care plan, the Care Plans portal will open to the clinic's Care Plans site.

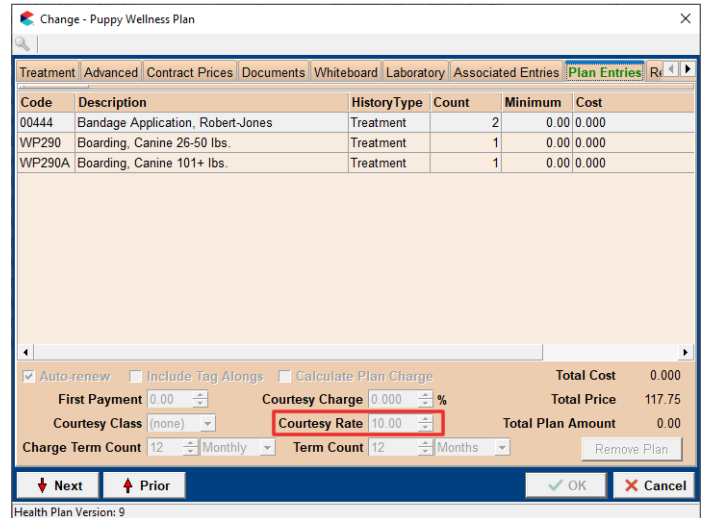


# WHAT'S NEW

## Care Plans - Courtesy Rates

Each care plan can have a courtesy rate that would be applied to items not included in a plan.

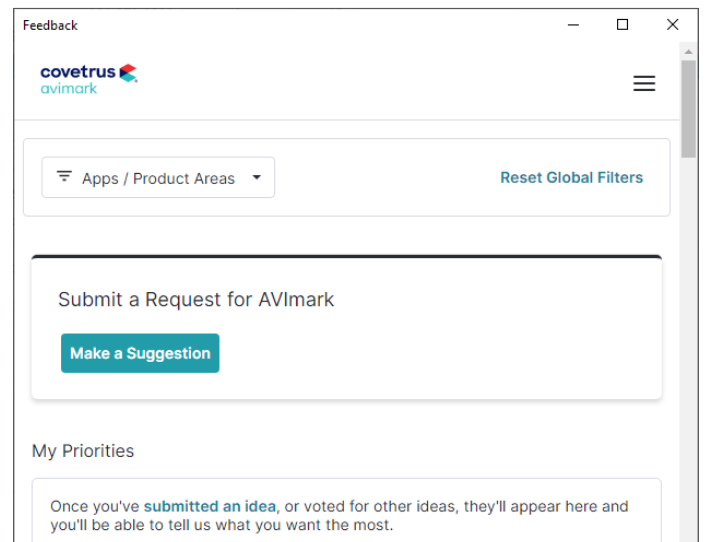
Items not included in a care plan will receive a courtesy rate discount setup through Care Plans. The rate is imported into Avimark.



## Send Suggestions

We want to hear from you! Avimark now has Feedback available to submit program improvements and vote on peer suggestions, while being kept apprised of the status of your suggestions.

Click the Feedback button on the speed bar to submit programming suggestions and view the status of your feedback.

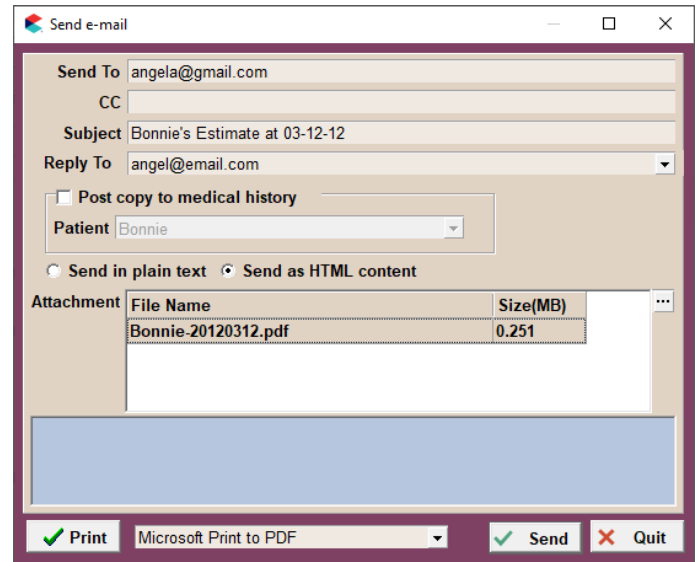


# WHAT'S NEW

## Email Estimate Documents

Estimates can be emailed and, if a signature device is attached, the program will prompt for a signature and attach the estimate document to the email.

- The option to Send e-mail is available on the estimate right-click shortcut menu or from the Patient Estimate window.
- If a signature device is attached to the workstation, a prompt will appear to sign the estimate.
- There is an option to preview the attachment from the right-click menu on the attachment.
- The estimate will attach as a PDF in the Send e-mail window.
- If there is a signature captured, it will save the estimate document in the patient's attachment window.
- An advanced option is available to create a default Subject line for the estimate email.



## Cash Drawer

The Cash Drawer tab in Hospital Setup has been re-designed to set the interface connection to TCP/IP, USB, or a Serial Port.

## Performance Benchmark

Performance Benchmark is a utility that will assist Support when troubleshooting Avimark for a clinic.

## CareCredit®

Communication between Avimark and CareCredit was enhanced for a better customer experience.

# ADDITIONAL RELEASE ITEMS

## Avimark extras

261859	Optimized Avimark due to performance issues.
70940	MED08 Change Inventory Used was corrected.
59138	Patient specific reminders are not altered if Medical History is moved to a new patient.
9281	Performance improved when changing patient gender and updating patient reminders.
249819	The added item to the table at System Tables is displayed at the drop-down list related to the table at another AVimark client window.
205525	When Special Fees are changed in System Tables it updates the special fee when already attached to an Inventory item so that a rebuild of Inventory and System Tables is not required.
261671	The Markings drop-down list displays the Equine Markings setup in Work with > System Tables > Equine Markings.
261630	The patient window loads faster regardless of species.
264242	Importing IDEXX Reference Laboratories Treatments was enhanced to allow new codes.
150783	Declined entries print DECLINED when the Medical Condition is printed.
277335	Logging for AXIS-Q service implementation will not slow down Avimark or any integration.
175130	The Assertion Failure error has been corrected when selecting SMS First, Second, and Third reminder.

## ADDITIONAL RELEASE ITEMS

58343	Removing the ANTECH requisition line from Medical History is removing the entry from Requisition Management.
271956	Dental Chart text will contain all information as it was prior to updating to 20.10 or higher versions.
264812	Using drag and drop to move an appointment to the (Not Assigned) column will not cause a message regarding Telemedicine setup.
87809	During the update of Avimark, there will be a check on the codes in the IDEXXVLS table to add any missing codes.
155175	The VetEnvoy integration is deprecated and disabled.
9900	Requisition Management shows previously imported results as imported.
273420	Removing AXIS-Q Requisition Line from Medical History is removing the entry from Requisition Management.
81656	If an IDEXX lab test is entered, the test is placed in Medical History once, no duplicate charges.
8323	The label Order Code ID was changed to Order Code.
249446	An error message no longer appears when selecting Another for Glossary item after typing its code in Find field.
259201	Treatments no longer generate a WP error when selecting the Plan Entries tab after adding Comments/Doctor's Notes.
9587	Clinics are able to send more than 10 items to Covetrus North America shopping cart without error.

## ADDITIONAL RELEASE ITEMS

271734	The \$ Lookup button will remain above the CNA Cost column.
269477	Appointment group is holding when refreshing the Avimark window.
273419	When a bad analyte is found, a detailed message will display the cause.
70791	The purchase order will show the correct quantity of an item as it relates to Order Qty and Order Point.
202472	The correct weight conversion is sent over to Sound Digital Imaging.
155175	Removed direct VetEnvoy integration from Avimark.
288207	Enabled spell check in Internal Document Writer.
286495	Separated Chromium into DLL, updated name to AvimarkChromium.dll, updated Copyright and version information.
289441	Updated Review tab in Internal Document Writer to hide/disable permissions/protecting options.
292360	Updated VCP phone number and email in sign up messages.
287881	Message added that "Internal Document Writer" could not prepare attached documents in ".doc" format for emailing.
290595	Corrected merge word <rf-address> not pulling correctly in Avimark.
284718	Removed eminder integration from Avimark.
289095	Corrected price entered into Medical History when Item without the A action code is sent to Covetrus Rx Management.



## ADDITIONAL RELEASE ITEMS

290423	Corrected Patient Chart with merge words in MCR notes generates too many pages.
296417	Corrected error and Chronological tab missing in Medical History if the user drags a tab around.
297653	Corrected the inability to send Estimate email with StarOffice/OpenOffice selected in Hospital Setup.
297318	Corrected the missing packed record from the device file.
297559	Removed extra calls made that were not necessary when opening the Appointment Calendar.
154339	Corrected Worklist not defaulting to the selected patient.
298915	Corrected Estimate entry not holding change if hitting Enter.
300060	Disabled advanced caching for needs list.
296417	Corrected error and Chronological tab missing in Medical History if the user drags a tab around.
298147	Corrected Spell Check window not prompting when in Medical Condition Record.
297244	Corrected Medical Condition Record freezing when scrolling.
287960	Corrected wrong appointment selection in Appointment Calendar.
290610	Corrected TAVIComboBox text remains selected when focus is lost.
297621	Implemented hang detection in Avimark.exe advanced logging.
292278	Updated TN ASAP with their new changes.

## ADDITIONAL RELEASE ITEMS

299555	Enhanced Details tab for MinionCalls.exe, Upgrade.exe, and AvimarkGuardian.exe.
297569	Improved the Default Reminders procedure.
298754	Created caching on AvimarkServer for Reminder.
282021	Exporting the Time Card Report to Excel with Summary Report unchecked, the report includes Employee name as title.
285675	Built into Avimark.exe and AvimarkServer and optimized the WhathasAvimarkOpen Utility.
297188	The default value was changed from True to False for a/o Delete entry from IVLS Pending list.
300971	Updated link for EULA in Upgrade.
304342	Corrected Assert Error during Rebuild EntryHistory Indexes.
289102	Corrected issue with viewing Closed Time Card entries from the Time Card window.
303535	Corrected Access Violation accessing VPR formulary/Easy Update scheduling assistant/ Requisition Results using Chromium.
68745	Corrected first discount plan class not holding when patient is on multiple Wellness Plans.
58315	Corrected Wellness Plan auto renewal so it recognizes the courtesy class if Best Available is chosen and patient is on multiple plans.
305020	Updated the Arkansas ASAP report with the State's required changes.
302620	California ASAP report pulls the Client DOB instead of Patient DOB.

## ADDITIONAL RELEASE ITEMS

306661	Tennessee ASAP report pulls the Client DOB instead of Patient DOB.
300128	Corrected Windows date format when using <treatments> merge word.
296906	Corrected MCR Assertion Failure when entering a code that doesn't exist in Avimark.
80477	Corrected spell checker window coming up twice in drug labels.
300207	Corrected Work List More Stuff data type of Date. The field will now display regardless if the window is expanded or not.
306565	Corrected incorrect release of control in UI "Information Search".
305456	Corrected recurring payments creating failed transaction before Next Charge date if the Payment Account is changed/added after creation.
285998	Corrected the error from showing "Cannot make a visible window modal" if the Boarding Calendar window is already visible.
307948	Corrected columns not holding if more than 10 are being shown.
296516	Corrected column customization not holding in the Inventory List.
299176	Corrected column customization not holding in the Whiteboard.
307010	Corrected Resolve Changes window for Hospital2 error when caching is enabled.
286415	Corrected Avimark backing up documents not including all file extensions.
303737	Corrected Allocated Quantity goes negative if quantity is changed in drug label window with action code A.

## ADDITIONAL RELEASE ITEMS

82201	Corrected error when adding/changing the Follow-Up on the Advanced tab in Change Treatment window.
75532	Rabies Report updated to include the Address 2.
142898	Enhanced Health Plan merge words to work from Patient Area.
305425	(Heska) SCIL Dental Integration – Added values to OleSetPatientLifeForm when sending request from Avimark to DDX-r.
310539	Corrected ADM34 Change Recurring Payment Information should allow users to Reset Recurring Payment Date through Utilities menu.
305022	Corrected access violation clicking on Attachments for client, patient and medical history if View As Gallery is set to True.
300531	Corrected the drag and drop of Appointments so it does not give a “Not Authorized” message if APT11 is secured to Administration Category.
314858	Improved speed in the Treatment, Inventory, Diagnosis, Problem lists.
308806	Corrected the sort order for <treatments> reminders when printing through Avimark, Internal Document Writer, and Microsoft Word.
311775	Improved speed when moving Items to different categories.
312022	Corrected lepdf32.dll not found error when clicking on Attachments for client, patient, and medical history when PDF is attached if View As Gallery is set to True.
318160	Changed the Avimark logo to the Covetrus logo on the CID title bar and the Login window.
155545	Corrected Total CareCredit Deposits not in Total Payments Received on Deposit Slip.

## ADDITIONAL RELEASE ITEMS

326996	VetLogic2 is no longer needed to use Rapport On-Demand templates in Avimark.
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### Care Plans

300175	Implemented a way to import plans from Care Plans that did not start from within Avimark.
297665	Corrected Sync Plans window prompting each time a patient is checked-in.
299740	Corrected users needing ADM24 to not receive errors when logging into Avimark with Care Plans activated.
299747	Avimark will not show patients as having unposted medical history after Care Plans are imported.
300444	Changed default settings in Advanced Options for Care Plans.
302061	Accounting check will not bring back removed medical history entries.
311160	Included services will be calculated when Care Plans imports into Avimark.
309895	Avimark will use the client and patient record numbers when sending an enrollment push link to Care Plans.
310165	Avimark will delay sending multiple enrollment push links to keep patients from receiving incorrect push links.
310708	During the check-in process and the Post to Accounting, a warning will appear in the Wellness Plan window if importing Care Plans failed.
309095	Avimark will support Care Plans manually renewing a care plan.

## ADDITIONAL RELEASE ITEMS

<b>307903</b>	Avimark will support changes to service sub-codes in existing Care Plans.
<b>307161</b>	Action code 0 was added to the Treatment and Item Action code list. This action code, when used, will cause that treatment or item to not be included in Care Plans discounting.
<b>306895</b>	Removed the Client Last Name from being a required field to match to Care Plans.
<b>309018</b>	Avimark will support including and/or removing optional items in Care Plans and reflecting those items in the client's wellness plan in Avimark.
<b>309019</b>	Care Plans speed bar button will now go directly to the patients account in Care Plans if they are on an active care plan.
<b>304209</b>	If a patient has multiple Care Plans, when the patient's care plan is accessed in Avimark, all care plans for that patient will import.
<b>301203</b>	Avimark was updated to correctly display a renewed plan.
<b>306568</b>	If a client adds an optional item to a care plan from the Care Plans website, the optional item will be included into the patient's wellness plan in Avimark.