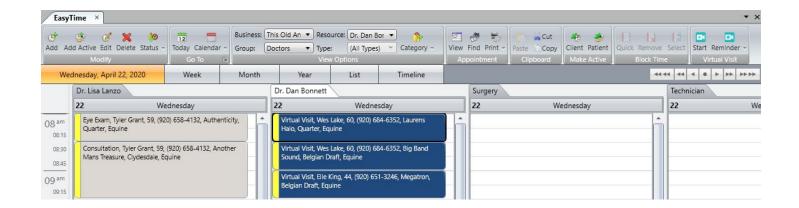
# ImproMed® Equine Release Notes Version 19.21.0

## **What's New**

ImproMed has integrated the use of telecommunications in order to provide patient health care at a distance.

Virtual visits

Telemedicine helps work around distancing and can improve access to veterinary services that may not be available to clients unable to leave their home. Telemedicine can also be used to save patients in critical care and emergency situations or for quick follow-up visits. The client calls the veterinary business and, with telemedicine, may be able to get medical advice or a prescription from the veterinarian.





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## **Additional Release Items**

#### **Database**

170083 Updated the functionality with the City/State and Referral Source drop-downs in the Database module to assist in getting to the proper selection.

### Help Desk Request and Chat

173639 Enhanced the ability to reach ImproMed Support directly from ImproMed using the default Windows browser. \*\*Review security settings in ImproMed if necessary.\*\*

### **Invoicing**

- 170515 Improved generating lab requests when using product bundles from Invoicing.
- 173274 Updated the after hours pricing to use the supermodes during the properly scheduled times.

### **Lab Results Import**

- 171493 Updated the Antech Zoasis 2D Request form to include the full chart ID to print when generating the request from the Lab Results Import module.
- 171548 Improved the 'Show Request' to show the full request properly regardless of how the request is generated.
- 171593 Corrected the 'Prompt at the time of order' with AXIS-Q when ordering through the Lab Results Import module or Invoicing.

