

Rapport-Frequently Asked Questions

AVIMARK[®]

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Rapport Provider App

Set App to be Trusted

When downloading the app, you may receive a message which states "Untrusted Enterprise Developer". This is because most devices are not set to automatically accept the builder of this app. This can be remedied following the steps below.

- 1. Open Settings on your device.
- 2. For your device, select General or About.
- 3. For your device, select Profile or Device Management.
- 4. Tap the **Trust** button.
- 5. You may go back to the home screen and launch the app.

Set Schedule View to Column/Provider

- 1. Open Settings on your device.
- 2. Under "Schedule displays:" near the top, choose Column (if you view your calendar by Room) or Provider (if you view your calendar by Doctor).
- Scroll down and tap the Save button near the bottom of the Settings Menu.

Set Which Columns/Providers to View on Schedule

- 1. Open Settings on your device.
- 2. Scroll toward the bottom of the list to where the Save button is.
- 3. Right above the Save button should be a Selector Setting button.
- **4.** After tapping Selector Setting, you will see a list of available Rooms/ Providers to view in the schedule of the app.
- 5. Check the boxes next to the Rooms/Providers you wish to be able to view.



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6. Tap Save at the bottom.

