Rapport- Frequently Asked Questions

AVIMARK®

Rapport Provider App

Set App to be Trusted

When downloading the app, you may receive a message which states "Untrusted Enterprise Developer". This is because most devices are not set to automatically accept the builder of this app. This can be remedied following the steps below.

1. Open **Settings** on your device**.**

2. For your device, select **General** or **About**.

3. For your device, select **Profile** or **Device Management**.

4. Tap the **Trust** button.

5. You may go back to the home screen and launch the app.
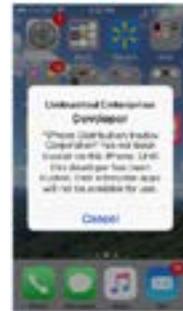
Set Schedule View to Column/Provider

1. Open **Settings** on your device**.**

2. Under "**Schedule displays:**" near the top, choose **Column** (if you view your calendar by Room) or **Provider** (if you view your calendar by Doctor).

3. Scroll down and tap the **Save** button near the bottom of the Settings Menu.
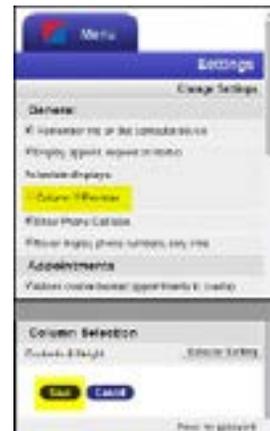
Set Which Columns/Providers to View on Schedule

1. Open **Settings** on your device**.**

2. Scroll toward the bottom of the list to where the Save button is.

3. Right above the Save button should be a **Selector Setting** button.

4. After tapping Selector Setting, you will see a list of available Rooms/Providers to view in the schedule of the app.

5. Check the boxes next to the Rooms/Providers you wish to be able to view.

6. Tap **Save** at the bottom.