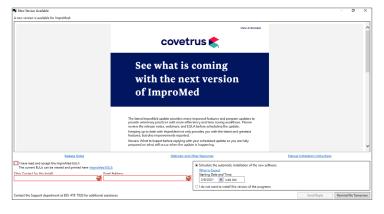


#### WHAT'S NEW

#### **Coming Soon! Easy Update**

Keep ImproMed Equine updated without having to do it yourself! ImproMed Equine has created Easy Update allowing the update to be scheduled and then run at the scheduled time without requiring staff to be present.

- Administrators review and schedule the available updates during a time best suited for your business.
- ImproMed Equine does all the hard work of running a backup, updating the database, uninstalling and reinstalling the software on all workstations, and more.
- Set security for the users you want to schedule updates.



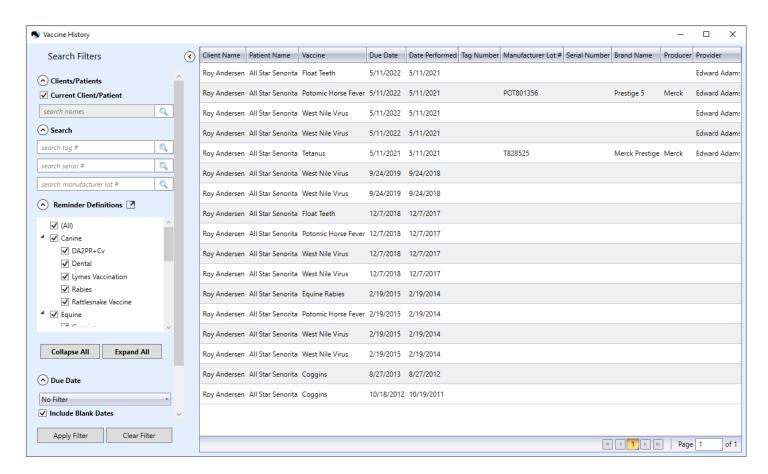
Notification that a new update is available



#### **Vaccine History**

Track which patients have received a specific lot of vaccinations! Using the new Vaccine History you can achieve this and more, easily and seamlessly.

- Previously your staff could manually update Rabies information directly from the Database module. You can do this for additional types of vaccinations configured as Reminders. Configuration is required.
- Automatically update vaccine history when invoicing products configured with Vaccine Information (formerly Rabies Information). Rabies Information is transferred into Vaccine History upon upgrading.
- When invoicing vaccinations using product attachments and inventory, automatically pull the manufacturer lot number and expiration dates to be retained with the vaccine history. Configuration is required.
- Print manufacturer lot numbers and inventory expiration dates on certificates. Configuration is required.



**Vaccine History** 



#### **Browser**

ImproMed Equine now includes a new built-in chromium-style browser with the same security you have desired. Updated various areas and integrations which launch web pages within ImproMed Equine to use the new browser.

#### **Message Center**

By popular demand we have added the Current Client/Patient tab into Message Center.

- Using this new tab allows all messages, including closed and deleted, in one view for the active client or patient.
- Automatically open Message Center to the Current Client/Patient tab for all practices. Configuration is required.



**Current Client/Patient messages tab** 

#### **Virtual Visits**

Send a text reminder to clients who have virtual visits!

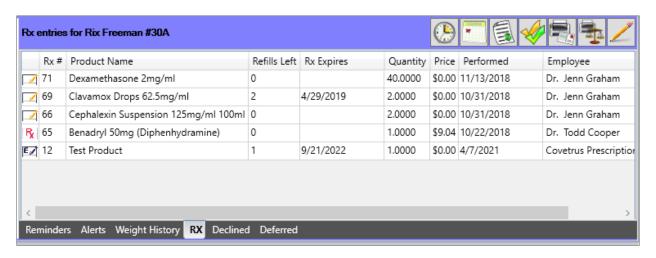
- Upon saving a virtual visit appointment in EasyTime, your staff can now send text (SMS) reminders to pet owners. Configuration is required.
- Details of the text reminder are captured in the appointment notes and also captured in Communication History once the text has been sent.
- Staff can choose to send the appointment reminder immediately or automatically add a scheduled reminder. Scheduled reminders are sent 30 minutes prior to the scheduled virtual visit time. Configuration is required.



### **Prescriptions**

Prescription updates to written prescription templates, issue written prescription fees, discontinue expired prescriptions with remaining refills, and more with the latest updates!

- Automatically discontinue prescriptions if the prescription expiration date is older than 365 days even if there are refills available. Configuration is required.
- Icons have been updated for prescriptions, written prescriptions, and Covetrus issued prescriptions (integration with Covetrus Prescription Management a.k.a. Vets First Choice) within the Dashboard, Medical Records, Invoicing and Prescription History.
- Written prescriptions can issue a script fee to an open invoice or start a new invoice. Configuration is required.
- Display the patient's breed and weight on any of the written prescription templates. Configuration is required.
- Print the owner's gender and date of birth on the standard and dual signature templates. Configuration is required.
- The Washington State template was updated to comply with the state requirements around the signature lines and expanded the margins.
- Display the quantity in numeric and written format for all templates. Configuration is required.



**Prescription Dashboard** 



#### **Accounts Receivable**

| 229 | 9830 | Statements are printing valid transactions for a split billed client and multiple split billed patients on the invoice. |
|-----|------|---|
|     |      |   |

### Communications

| 159869 | Added the ability to capture client and patient fields updated within the Update Database Selection module. |
|--------|---|
|--------|---|

### Dashboard

| 91666  | Within the Weight History in the Dashboard, your staff can change how the weight units are displayed. This does not change the default weight unit set for the species. |
|--------|---|
| 159871 | Changes made to client and patient fields from the Dashboard are now captured so they are included on the Database Audit Log.   |
| 197120 | Modifications made to reminder fields from the Dashboard are collected and are included on the Database Audit Log.  |
| 220448 | The Reminder Status Report will print the correct number of decimal places from the patient Weight field.   |
| 242300 | Reminders on the Dashboard and patient database displays the most recent vaccination record for the patient.  |



#### **Database**

| 170838 | Improved error handling when the Database module is open but not the module currently in focus.                      |
|--------|--|
| 194428 | Updated the existing audit log capturing in the Database module to include the location where the changes were made. |
| 187623 | A stable or trainer can be created from the Database module regardless of hidden fields.                             |
| 214422 | The character count for custom character fields can be modified and the new character count saved.                   |

# Desktop

| 190156 | Rapport text window properly displays the character count from the Desktop and in Communication History. |
|--------|--|
| 205522 | Improved how lanes are handled with the Worldpay integration.  |

# **EasyTime**

| 55963  | Species specific visit reasons apply correctly on the Patient tabs for appointments.                               |
|--------|--|
| 148919 | Make clients / patients active now in the list view for EasyTime.  |
| 50929  | Recurring appointments that have been cut will show valid data on the Recent List and Dashboard Appointments view. |
| 150802 | The EasyTime print label option, "For Selected Appointment - Patients Only", will open the EasyTime labels window. |



# **Enhanced Reports**

| 165152 | Database Audit Log report was updated to include the location where the change was made.   |
|--------|--|
| 189874 | Appointments Upcoming report now includes Virtual appointment types.   |
| 192656 | Setup Database Audit Log report captures changes made in Setup List Values and Setup Species.  |
| 204154 | Active Messages report now includes employee groups to be printed with messages assigned to them.  |
| 209293 | When a transaction correction performs a change of employee, all three of the Products Invoiced – Employee reports will display the latest revision for the transaction. |

# Invoicing

| 60808  | Sales tax on estimates calculates the same as sales tax on invoices.  |
|--------|---|
| 159868 | Changes made to client and patient fields from product attachments are now captured so they are included on the Database Audit Log. |
| 159870 | Modifications made to reminder fields from product attachments are collected and are included on the Database Audit Log.            |
| 198049 | Updated the OpenEdge (XCharge) intergration to properly handle voided transactions with invalid characters.                         |



## **Lab Requests**

| 136004 | Using product attachments to create lab requests has been updated to work from all areas of ImproMed Equine.  |
|--------|---|
| 161214 | When using the create lab request for products which were bundled, the bundle layout now displays the request name properly.  |
| 205069 | Columns were split on the IDEXX Reference Lab Links - Products tab for easy sorting.  |
| 178467 | If a product that does not exist anymore and causes an invalid IDEXX test will display a message for the business to download the latest list of IDEXX Reference Codes. |
| 201939 | When a product linked to IDEXX and/or other labs and the product is deleted, the link to the labs will be removed.  |

## **Message Center**

| 200435 | Improved how Message Center errors are handled.  |
|--------|--|
| 205106 | Updated how messages handle phone numbers in subsequent practices to be the same as the primary practice.                |
| 219931 | Message Center filters will display messages that fit the criteria when messages have been deleted from Medical Records. |



### **Medical Records**

| 165100 | When the option to print the first page only in Medical Records has been selected, the first page only is previewed or printed. |
|--------|---|
|--------|---|

#### Mobile

| 203883 | Updated how Enhanced Reports opens on Mobile units.   |
|--------|---|
| 205180 | Improved how the mobile synchronization occurs when both the mobile and host update the same client/patient database records. |

# **Prescriptions**

| 134386 | A prescription refill, added as part of a bundle and marked as not available at this practice, will display a message to the operator to create a new prescription with a product that is available for use at this practice. |
|--------|---|
| 178061 | Prescription information is filled in properly when refilling a prescription after doing a Fill Script.   |

### Rechecks

| 201574 | Rechecks are completing properly for product attachments if there are overdue rechecks that have not been completed. |
|--------|--|
|        |  |



## Reports

| 205111 | Improved how the Summary Aged Trial Balance report prints when sorted by client type. |
|--------|---|
|--------|---|

# Security

| 50472 | Security has been updated to comply with employee rights, in a practice location, to edit an unlocked price from the Modify screen on the Invoice. |
|-------|--|
|-------|--|

## **Setup / Tools**

| 155315 | Setup Client / Patient Display Order screens now show which desktop preferences have fields hidden.   |
|--------|---|
| 184431 | Default Provider is now available within Setup Employees for each employee to assign a specific provider instead of having to select them on the desktop or in various modules. |
| 194470 | Newer setup screens which have the search capability will now highlight the search criteria in the results showing the matches.   |
| 200345 | Updated the Multi-Business Maintenance Tool to copy the Create Lab Request product attachments between businesses.  |



#### **Treatment Plans**

171577

Free text prompts triggered by labels now appear correctly from within Treatment Plans.

#### **Wellness Plans**

181390

Improved how wellness plan instances are used when there are employee restrictions.

