

WHAT'S NEW

AVImark improvements

Investment in underlying technology to provide greater reliability, improved performance (especially with Whiteboard and Appointments), and reduced time needed for tasks, such as, rebuilding indexes.

Email the meeting host the URL link for virtual visits

Virtual visits are a great tool to enhance your curbside care by bringing the pet owner safely into the exam room via video. We heard from you that sometimes a tablet or phone is easier for performing a virtual visit rather than a webcam. We made it easier to use the device of your choice by providing an option to email yourself the host link for the meeting instead of having to launch it from AVImark on your computer.

✓ The right-click on a Virtual Visit provides the option to email the Doctor Link, which is the host URL.



- ✓ The merge word, <host-virtual>, gives the user the ability to pull the host URL out of AVImark.
- ✓ New Advanced Options allowing practices to set the default Subject and body of the email sent to the provider associated to the appointment.



WHAT'S NEW

Emailing enhancements

We know every touchpoint you can have with a client is a great chance to represent your practice. Collecting emails and being able to customize the text you send to pet owners is an important aspect in your portfolio.

- ✓ If the email used is different from what is stored on the client, or if there is no client email specified, AVImark will prompt to save the client's email address when emailing from the invoice, patient chart, and client area.
- ✓ An Advanced Option was added to disable the email option when a Wellness Plan is renewed.
- ✓ An Advanced Option was added to allow editing the renewed plan email text.

ASAP

The different ASAP versions available to us was added to the bottom of the list of States in the ASAP utility. This allows users to try the report based off the ASAP version before extra development is done to implement the specific state.



Additional Release Items

AVImark extras

- 151508 IDEXX VetLab Station If an error occurs during the check-in/check-out transmission of the IVLS, an appropriate error message will be displayed.
- 146351 Added an Advanced Option to disable VetLogic2 errors from being written to the Windows event log.
- 88693 Corrected the Michigan ASAP report to include the patient name.
- 153730 Renewing Wellness Plans, with Calculate Plan Charge, will charge the full amount when automatically renewing.
- 185596 Corrected "Access Violation" error when sending SMS Message, Voice Message, and Email Message with Rapport.
- 185946 Corrected payment types entered in System Tables. The Payment types are not displayed in Accounting | New Transaction window.
- 186023 Corrected "Dataset" error when selecting treatment during Estimate creation.
- 186379 Corrected Qty not holding going into Medical History when entering Qty with keyboard.
- 186394 Corrected Inventory items displayed in green even when they are not on a Needs List.
- 186507 Corrected error when Global Apply is performed.
- 187566 Corrected "Access Violation" running monthly statements.
- 188610 Corrected Date/Time stamp not holding at the correct location in the AVImark Notes window.
- 188598 Corrected errors changing patient information if the patient has a photo attached.
- 184260 Changes made to AVImark for TriPOS version 5.17 to be supported.
- 187815 Corrected the Send E-mail window not opening when emailing a patient chart with Attachments.
- 189319 Corrected AVImark throwing errors when closing out of the View Results window.
- 190574 Corrected smaller text in the Medical Condition Record.



Additional Release Items (continued)

- 190603 Corrected text issues when emailing messages with Rapport On Demand Messaging.
- 191273 Corrected the Vaccination History window not entering the vaccine into Medical History.
- 191384 Corrected the Remind As feature not populating reminders.
- 193731 Added a prompt to AVImark when a reminder default is running so users are aware AVImark is performing that task.
- 194013 Corrected Entry History not documenting when entering entries into Medical History.
- 194135 Corrected the ability to change the password at the logon screen from 3 to 4 digits.
- 194372 Corrected the Run Time error when changing some reminders in the Patient area Reminder tab.
- 193346 Disabled the Print Signature Slip advanced option from printing if the payment is taken using a stored payment account.
- 200561 Corrected unable to search for certain treatment or items once the description is altered without a rebuild of indexes.
- 198692 Corrected the "Enter Medical History" window and the Find fields not pulling Treatments, Items, or Diagnosis when including a space.
- 198416 Corrected notes entered on the Sidekick not importing to the server and would be overwritten once the refresh was performed.
- 197724 Corrected "Insert Floppy Disk" message when taking a backup to a flash-drive.
- 198699 Corrected the backup utility not including IVLS and Signature folder.
- 10637 Corrected incorrect spelling in a Confirm window when removing a Worklist entry.
- 87134 Corrected <He> and <His> merge words not capitalizing when at the beginning of a sentence.
- 86956 Corrected "Access Violation" error when searching for More Stuff in the Client Selection window.



Additional Release Items (continued)

- 191294 Corrected the Client Selection form controls when window is made smaller.
- 10085 Corrected Index Error form controls when window is made full screen.
- 197373 Corrected Database Login Prompt received when creating a Dragonfly Request.
- 177924 Corrected the "Use E-mail Client" not automatically pulling the Send To email address of Client.
- 203668 Corrected AXIS-Q no longer loading Orphaned Results in Requisition Management.
- 186151 Corrected Attachments not included in the Email when sending Email from Information Search.
- 202265 Changed the tabbing order in the New Client Appointment window so it doesn't skip the patient name field.
- 202264 Corrected the Blockoffs not selecting proper dates when clicking them in the calendar view.
- 199400 Corrected Information Search column names opening clients if the user double-clicks on a column name.
- 200290 Corrected Census Notes Ctrl+D (Date, Time Stamp) interfering with text.
- 205966 Corrected PurgeNotes utility to include MoreStuff.
- 205366 Corrected the Description search field in Medical History not allowing "New".
- 202099 Corrected clicking on patient tabs, on the CID, which caused it to skip a tab.
- 203619 Corrected New Patient reminders importing incorrectly from Sidekick.
- 196849 Corrected a misspelling on PurgeMCRs utility.
- 198268 Corrected the glossary notes not considering cursor when entering them in a notes window.
- 211005 Corrected merge words not working in Rapport ODM Messaging.
- 211866 Corrected AVImark locking up when printing using the < symbol.



Additional Release Items (continued)

- 212387 Corrected More Stuff results showing incorrect after updating to 20.10.4 or higher.
- 212390 Corrected lab results cells not clearing information when it should.
- 202068 Corrected the Additional Data Field merge words printing blank.
- 209338 Corrected File Attachments removing when included in email from patient chart.

