



ImproMed[®] version 21.12.0 Release Notes

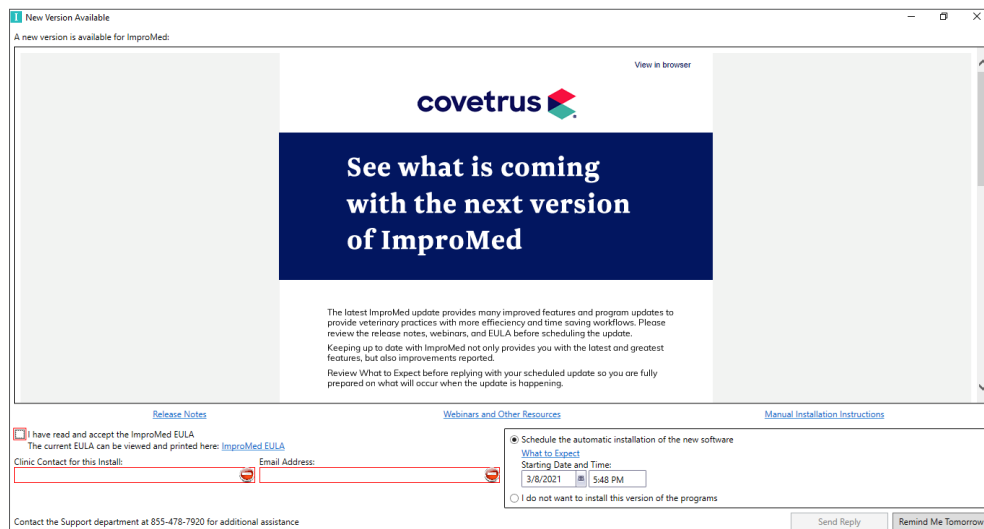


WHAT'S NEW

Coming Soon! Easy Update

Keep ImproMed updated without having to do it yourself! ImproMed has created Easy Update allowing the update to be scheduled and then run at the scheduled time without requiring staff to be present.

- Administrators review and schedule the available updates during a time best suited for your business.
- ImproMed does all the hard work of running a backup, updating the database, uninstalling and reinstalling the software on all workstations, and more.
- Set security for the users you want to schedule updates.



Notification a new update is available



855.478.7920

software.covetrus.com

WHAT'S NEW

Vaccine History

Track which patients have received a specific lot of vaccinations! Using the new Vaccine History you can achieve this and more, easily and seamlessly.

- Previously your staff could manually update Rabies information directly from the Database module. You can do this for additional types of vaccinations configured as Reminders. **Configuration is required.**
- Automatically update vaccine history when invoicing products configured with Vaccine Information (formerly Rabies Information). *Rabies Information is transferred into Vaccine History upon upgrading.*
- When invoicing vaccinations using product attachments and inventory, automatically pull the manufacturer lot number and expiration dates to be retained with the vaccine history. **Configuration is required.**
- Print manufacturer lot numbers and inventory expiration dates on certificates. **Configuration is required.**

The screenshot displays the 'Vaccine History' application window. On the left, there is a 'Search Filters' sidebar with sections for 'Clients/Patients', 'Search', 'Reminder Definitions', and 'Due Date'. The 'Reminder Definitions' section is expanded, showing checked options for 'Avian' (Blood Work, Physical Exam) and 'Canine' (Annual Physical Exam, Bi-Annual Physical Exam, Blood Work). The 'Due Date' section is set to 'No Filter' with 'Include Blank Dates' checked. The main area contains a table with the following columns: Client Name, Patient Name, Vaccine, Due Date, Date Performed, Tag Number, Manufacturer Lot #, Serial Number, Brand Name, Producer, and Provider. The table lists 15 records for Eric Cullen #22 Bailey, including various vaccinations and physical exams. The bottom right corner shows a page indicator 'Page 1 of 1'.

Client Name	Patient Name	Vaccine	Due Date	Date Performed	Tag Number	Manufacturer Lot #	Serial Number	Brand Name	Producer	Provider
Eric Cullen #22	Bailey	Canine Distemper Vaccination	7/20/2018	6/22/2018						
Eric Cullen #22	Bailey	Canine Distemper Vaccination	7/20/2018	6/22/2018						
Eric Cullen #22	Bailey	Parvovirus Vaccination	7/20/2018	6/22/2018						
Eric Cullen #22	Bailey	Parvovirus Vaccination	7/20/2018	6/22/2018						
Eric Cullen #22	Bailey	Annual Physical Exam	6/22/2019	6/22/2018						
Eric Cullen #22	Bailey	Annual Physical Exam	6/22/2019	6/22/2018						
Eric Cullen #22	Bailey	Bordetella Vaccination	6/22/2019	6/22/2018						
Eric Cullen #22	Bailey	Bordetella Vaccination	6/22/2019	6/22/2018						
Eric Cullen #22	Bailey	Annual Physical Exam	8/3/2019	8/3/2018						
Eric Cullen #22	Bailey	Annual Physical Exam	8/3/2019	8/3/2018						
Eric Cullen #22	Bailey	Rabies Vaccination	8/7/2019	8/7/2018						Merial
Eric Cullen #22	Bailey	Rabies Vaccination	8/7/2019	8/7/2018	6854132			Imrab		Merial
Eric Cullen #22	Bailey	Rabies Vaccination	8/7/2019	8/7/2018						
Eric Cullen #22	Bailey	Rabies Vaccination	8/7/2019	8/7/2018						

Vaccine History

WHAT'S NEW

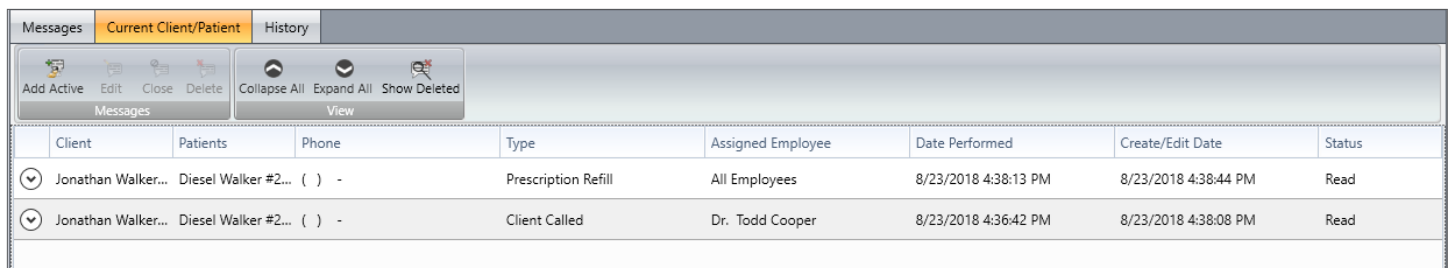
Browser

ImproMed now includes a new built-in chromium-style browser with the same security you have desired. Updated various areas and integrations which launch web pages within ImproMed to use the new browser.

Message Center

By popular demand we have added the Current Client/Patient tab into Message Center.

- Using this new tab allows all messages, including closed and deleted, in one view for the active client or patient.
- Automatically open Message Center to the Current Client/Patient tab for all practices. **Configuration is required.**



Client	Patients	Phone	Type	Assigned Employee	Date Performed	Create/Edit Date	Status
Jonathan Walker...	Diesel Walker #2... () -		Prescription Refill	All Employees	8/23/2018 4:38:13 PM	8/23/2018 4:38:44 PM	Read
Jonathan Walker...	Diesel Walker #2... () -		Client Called	Dr. Todd Cooper	8/23/2018 4:36:42 PM	8/23/2018 4:38:08 PM	Read

Current Client/Patient messages tab

Virtual Visits

Send a text reminder to clients who have virtual visits!

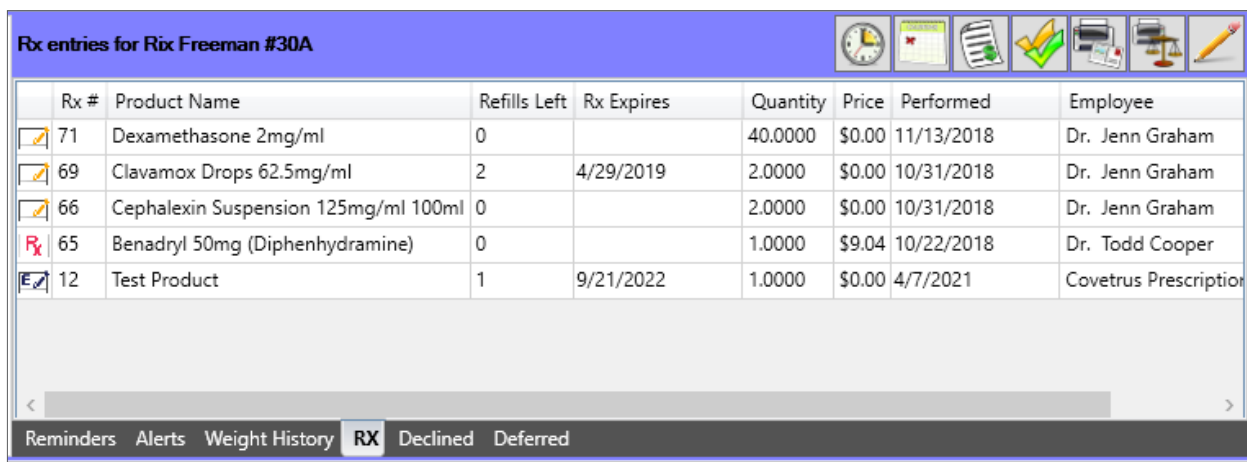
- Upon saving a virtual visit appointment in EasyTime, your staff can now send text (SMS) reminders to pet owners. **Configuration is required.**
- Details of the text reminder are captured in the appointment notes and also captured in Communication History once the text has been sent.
- Staff can choose to send the appointment reminder immediately or automatically add a scheduled reminder. Scheduled reminders are sent 30 minutes prior to the scheduled virtual visit time. **Configuration is required.**

WHAT'S NEW

Prescriptions

Prescription updates to written prescription templates, issue written prescription fees, discontinue expired prescriptions with remaining refills, and more with the latest updates!

- Automatically discontinue prescriptions if the prescription expiration date is older than 365 days even if there are refills available. **Configuration is required.**
- Icons have been updated for prescriptions, written prescriptions, and Covetrus issued prescriptions (integration with Covetrus Prescription Management a.k.a. Vets First Choice) within the Dashboard, Medical Records, Invoicing and Prescription History.
- Written prescriptions can issue a script fee to an open invoice or start a new invoice. **Configuration is required.**
- Display the patient's breed and weight on any of the written prescription templates. **Configuration is required.**
- Print the owner's gender and date of birth on the standard and dual signature templates. **Configuration is required.**
- The Washington State template was updated to comply with the state requirements around the signature lines and expanded the margins.
- Display the quantity in numeric and written format for all templates. **Configuration is required.**



Rx #	Product Name	Refills Left	Rx Expires	Quantity	Price	Performed	Employee
71	Dexamethasone 2mg/ml	0		40.0000	\$0.00	11/13/2018	Dr. Jenn Graham
69	Clavamox Drops 62.5mg/ml	2	4/29/2019	2.0000	\$0.00	10/31/2018	Dr. Jenn Graham
66	Cephalexin Suspension 125mg/ml 100ml	0		2.0000	\$0.00	10/31/2018	Dr. Jenn Graham
65	Benadryl 50mg (Diphenhydramine)	0		1.0000	\$9.04	10/22/2018	Dr. Todd Cooper
12	Test Product	1	9/21/2022	1.0000	\$0.00	4/7/2021	Covetrus Prescription

Reminders Alerts Weight History **RX** Declined Deferred

Prescription Dashboard

ADDITIONAL RELEASE ITEMS

Accounts Receivable

229830	Statements are printing valid transactions for a split billed client and multiple split billed patients on the invoice.
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Communications

159869	Added the ability to capture client and patient fields updated within the Update Database Selection module.
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Dashboard

91666	Within the Weight History in the Dashboard, your staff can change how the weight units are displayed. <i>This does not change the default weight unit set for the species.</i>
159871	Changes made to client and patient fields from the Dashboard are now captured so they are included on the Database Audit Log.
197120	Modifications made to reminder fields from the Dashboard are collected and are included on the Database Audit Log.
220448	The Reminder Status Report will print the correct number of decimal places from the patient Weight field.
242300	Reminders on the Dashboard and patient database displays the most recent vaccination record for the patient.

ADDITIONAL RELEASE ITEMS

Database

170838	Improved error handling when the Database module is open but not the module currently in focus.
194428	Updated the existing audit log capturing in the Database module to include the location where the changes were made.
187623	A stable or trainer can be created from the Database module regardless of hidden fields.
214422	The character count for custom character fields can be modified and the new character count saved.

Desktop

190156	Rapport text window properly displays the character count from the Desktop and in Communication History.
205522	Improved how lanes are handled with the Worldpay integration.

EasyTime

55963	Species specific visit reasons apply correctly on the Patient tabs for appointments.
148919	Make clients / patients active now in the list view for EasyTime.

ADDITIONAL RELEASE ITEMS

50929	Recurring appointments that have been cut will show valid data on the Recent List and Dashboard Appointments view.
150802	The EasyTime print label option, "For Selected Appointment - Patients Only", will open the EasyTime labels window.

Enhanced Reports

165152	Database Audit Log report was updated to include the location where the change was made.
189874	Appointments Upcoming report now includes Virtual appointment types.
192656	Setup Database Audit Log report captures changes made in Setup List Values and Setup Species.
204154	Active Messages report now includes employee groups to be printed with messages assigned to them.
209293	When a transaction correction performs a change of employee, all three of the Products Invoiced – Employee reports will display the latest revision for the transaction.

Episodes of Care

68883	The Provider filter has been corrected so if the provider associated with an Episodes of Care was modified under Employee Setup, the provider will still appear as expected.
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ADDITIONAL RELEASE ITEMS

Invoicing

60808	Sales tax on estimates calculates the same as sales tax on invoices.
159868	Changes made to client and patient fields from product attachments are now captured so they are included on the Database Audit Log.
159870	Modifications made to reminder fields from product attachments are collected and are included on the Database Audit Log.
198049	Updated the OpenEdge (XCharge) intergration to properly handle voided transactions with invalid characters.

Lab Requests

136004	Using product attachments to create lab requests has been updated to work from all areas of ImproMed.
161214	When using the create lab request for products which were bundled, the bundle layout now displays the request name properly.
205069	Columns were split on the IDEXX Reference Lab Links - Products tab for easy sorting.
178467	If a product that does not exist anymore and causes an invalid IDEXX test will display a message for the business to download the latest list of IDEXX Reference Codes.
201939	When a product linked to IDEXX and/or other labs and the product is deleted, the link to the labs will be removed.

ADDITIONAL RELEASE ITEMS

Medical Records

165100	When the option to print the first page only in Medical Records has been selected, the first page only is previewed or printed.
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Message Center

200435	Improved how Message Center errors are handled.
205106	Updated how messages handle phone numbers in subsequent practices to be the same as the primary practice.
219931	Message Center filters will display messages that fit the criteria when messages have been deleted from Medical Records.

Mobile

203883	Updated how Enhanced Reports opens on Mobile units.
205180	Improved how the mobile synchronization occurs when both the mobile and host update the same client/patient database records.
223097	The mobile sync will not fail and will not generate an “Unknown Token Received” error.

ADDITIONAL RELEASE ITEMS

Prescriptions

134386	A prescription refill, added as part of a bundle and marked as not available at this practice, will display a message to the operator to create a new prescription with a product that is available for use at this practice.
178061	Prescription information is filled in properly when refilling a prescription after doing a Fill Script.
234586	Reprinting a prescription label from a Stable or Trainer invoice will print the label without error.

Rechecks

201574	Rechecks are completing properly for product attachments if there are overdue rechecks that have not been completed.
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Reports

205111	Improved how the Summary Aged Trial Balance report prints when sorted by client type.
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Security

50472	Security has been updated to comply with employee rights, in a practice location, to edit an unlocked price from the Modify screen on the Invoice.
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ADDITIONAL RELEASE ITEMS

Setup / Tools

155315	Setup Client / Patient Display Order screens now show which desktop preferences have fields hidden.
184431	Default Provider is now available within Setup Employees for each employee to assign a specific provider instead of having to select them on the Desktop or in various modules.
194470	Newer setup screens which have the search capability will now highlight the search criteria in the results showing the matches.
200345	Updated the Multi-Business Maintenance Tool to copy the Create Lab Request product attachments between businesses.

Treatment Plans

171577	Free text prompts triggered by labels now appear correctly from within Treatment Plans.
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Wellness Plans

181390	Improved how wellness plan instances are used when there are employee restrictions.
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