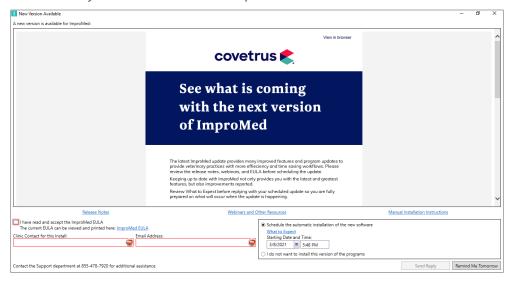


### WHAT'S NEW

### **Coming Soon! Easy Update**

Keep ImproMed updated without having to do it yourself! ImproMed has created Easy Update allowing the update to be scheduled and then run at the scheduled time without requiring staff to be present.

- Administrators review and schedule the available updates during a time best suited for your business.
- ImproMed does all the hard work of running a backup, updating the database, uninstalling and reinstalling the software on all workstations, and more.
- Set security for the users you want to schedule updates.



Notification a new update is available



#### **VCP**

VCP is now part of the Covetrus® family. This integrated wellness offering and services will further empower veterinary practices to help more pets live happy, healthy lives.

- VCP's technology helps veterinarians deliver comprehensive wellness, treatment and lifestyle plans for their clients.
- Plans powered by VCP feature everything from preventative services, dental care and diagnostics to boarding and grooming.
- Integrating the VCP platform with ImproMed and Covetrus prescription management software will enable customized wellness plans to meet the unique needs of every family and support an enhanced veterinary practice and pet parent experience.



**VCP Home Page** 

#### **VCP Send Enrollment**

Send enrollments for wellness plans to VCP on behalf of your clients and patients via email or text messages from within ImproMed. In response to the enrollment request, the client will receive an email or text with a link to enroll in wellness plans to fit the health care needs of their pet.



### **Lab Integrations**

With the new Lab Integrations module, we are able to provide an improved view with added functionality which includes:

- A search/filter panel on the Requests tab to make viewing requests easier to manage.
- On the **Import Results** tab, the length of time the code looks for results and links them to the proper request has been extended from 7 days up to 15 days after the request is created.
- A setting in Lab Integrations, when selected, will create a system generated message to the provider when a lab has been imported using the Message Center. Configuration Required.



**Lab Integrations Module** 



# **USER REQUESTS**

### **Accounts Receivable**

Off file.	62108	If there is a payment plan linked to a card on file and a payment is made, the payment pays off all other accounts receivable, including the invoice being concluded, before the payment plan linked to a card on file is paid or other payment plans not linked to cards on file.
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### **Database**

245619	Workflow has been improved when using the keyboard to update or add client/patient details.
54997	The client database module will let operators change the business location to the primary business the client normally attends.
221451 / 252708	The ability to create/customize list values on the client and patient database module have been added for several fields.
252313	The Preferred Communication Method field on the client database record, now includes Text Message (SMS) as a communication method.

### Invoices

205355	When a user concludes an invoice and a product attachment processes or triggers to print the attachments (certificates, take home instructions, etc.) then a zip file is created and attached to the invoice email.
252715	The Wellness Plan Report Card report will be included in the zip file when emailing all invoice attachments.



# **USER REQUESTS**

## **Patient Processing**

261147

Operators are able to make payments on selected invoices when using CareCredit for payment method.



## **ADDITIONAL RELEASE ITEMS**

### Dashboard

252714	When a user has a client selected on the Desktop and they have Full Referral added to the Dashboard, when they view the Large Referral Source field, the company name is included.
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## **EasyTime**

48408	Double-clicking on an appointment and changing the visit reason will move the patient to the correct location in Clinic Census.
228089	Appointments for deceased patients are removed from future appointments if they are the only patient in the appointment.

## **Enhanced Reports**

209293	When a transaction correction is performed and the employee is changed on the product, the re-printing of the Enhanced Report will display the product item and employee correctly.
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### **Estimates**

51526	When using linked products to generate an estimate, the high price will be filled in even if the low quantity is zero.
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## **ADDITIONAL RELEASE ITEMS**

## **Reports**

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The California Controlled Substance Export, ASAP 2022 v4.1 - CA, has been created and can be found in Log Reports. This report is properly formatted and exports the data gathered to meet state requirements.

