

# AVIMARK RELEASE NOTES VER 20.10.3

## WHAT'S NEW

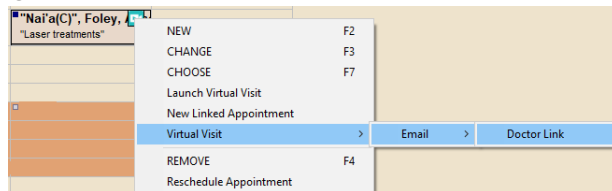
### AVImark improvements

Investment in underlying technology to provide greater reliability, improved performance (especially with Whiteboard and Appointments), and reduced time needed for tasks, such as, rebuilding indexes. .

### Prompt to save a client's email address if new or modified

Virtual visits are a great tool to enhance your curbside care by bringing the pet owner safely into the exam room via video. We heard from you that sometimes a tablet or phone is easier for performing a virtual visit rather than a webcam. We made it easier to use the device of your choice by providing an option to email yourself the host link for the meeting instead of having to launch it from AVImark on your computer.

- ✓ The right-click on a Virtual Visit provides the option to email the Doctor Link, which is the host URL.



- ✓ The merge word, <host-virtual>, gives the user the ability to pull the host URL out of AVImark.
- ✓ New Advanced Options allowing practices to set the default Subject and body of the email sent to the provider associated to the appointment.

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### Emailing enhancements

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We know every touchpoint you can have with a client is a great chance to represent your practice. Collecting emails and being able to customize the text you send to pet owners is an important aspect in your portfolio.

- ✓ If the email used is different from what is stored on the client, or if there is no client email specified, AVImark will prompt to save the client's email address when emailing from the invoice, patient chart, and client area.
- ✓ An Advanced Option was added to disable the email option when a Wellness Plan is renewed.
- ✓ An Advanced Option was added to allow editing the renewed plan email text.

### ASAP

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The different ASAP versions available to us was added to the bottom of the list of States in the ASAP utility. This allows users to try the report based off the ASAP version before extra development is done to implement the specific state.

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## ADDITIONAL RELEASE ITEMS

### AVImark extras

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- 151508 IDEXX VetLab Station - If an error occurs during the check-in/check-out transmission of the IVLS, an appropriate error message will be displayed.
- 146351 Added an Advanced Option to disable VetLogic2 errors from being written to the Windows event log.
- 88693 Corrected the Michigan ASAP report to include the patient name.
- 153730 Renewing Wellness Plans, with Calculate Plan Charge, will charge the full amount when automatically renewing.
- 185596 Corrected "Access Violation" error when sending SMS Message, Voice Message, and Email Message with Rapport.
- 185946 Corrected payment types entered in System Tables. The Payment types are not displayed in Accounting | New Transaction window.
- 186023 Corrected "Dataset" error when selecting treatment during Estimate creation.
- 186379 Corrected Qty not holding going into Medical History when entering Qty with keyboard.
- 186386 Corrected adding glossary entry with shift spacebar to a note doesn't remove the code and can only be added once (*This correction also required a change to the way multiple glossary notes are entered in Notes windows. Each glossary entry added to a Notes window will be appended to the bottom of window on the next blank line*)
- 186394 Corrected Inventory items displayed in green even when they are not on a Needs List.
- 186507 Corrected error when Global Apply is performed.
- 187566 Corrected "Access Violation" running monthly statements.
- 188610 Corrected Date/Time stamp not holding at the correct location in the AVImark Notes window.
- 188598 Corrected errors changing patient information if the patient has a photo attached.
- 184260 Changes made to AVImark for TriPOS version 5.17 to be supported.
- 187815 Corrected the Send E-mail window not opening when emailing a patient chart with Attachments.

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## ADDITIONAL RELEASE ITEMS (CONTINUED)

- 189319 Corrected AVImark throwing errors when closing out of the View Results window.
- 190574 Corrected smaller text in the Medical Condition Record.
- 190603 Corrected text issues when emailing messages with Rapport On Demand Messaging.
- 191273 Corrected the Vaccination History window not entering the vaccine into Medical History.
- 191384 Corrected the Remind As feature not populating reminders.