

AVImark ReadMe 2013.1

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Attention: A previous AVImark version (2012.5.12) added new warning messages to the update process. These new messages have been incorporated to alert users if the update process is interrupted. These new warnings will display in the event the update process is interrupted. This could be due to a network access issue, hardware failure or power outage. Please read all warning prompts carefully to avoid putting your AVImark data at risk.

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All Wellness Plan Visits Reported

The Period Totals report will now display a line entry for Wellness Plan visit counts even if the count is zero.

- From Advanced Options set the option **Wellness Plan Only Visit Count** to **true**.
- When the option is true the line entry “Wellness Plans Only Invoices” will always appear even when there are no wellness plan visit invoices to report. This Count, on the report will only include Plan Invoices that are of \$0 charge.
- Setting the Advanced Option to False will prevent the line entry from appearing on the report.

Date of Report: 04-15-13		Loving Care Animal Hospital				Page: 1
For: 04-15-13 - 04-15-13		PERIOD TOTALS				(Consolidated)
		TOTAL	COUNT	AVERAGE	% TOTAL	
Cash Payments		0.00	0	0.00		
Check Payments		43.00	1	43.00	100%	
Total Payments		43.00	1	43.00	100%	
Production by Provider						
David N. Sharp, DVM		40.00	1	40.00	100%	
Total Invoices		40.00 *	1	40.00	100%	
Wellness Plans Only Invoices			0			

Creating Payment from Wellness Plan Recurring Charge

For MPS users an enhancement has been implemented that allows new stored payments to be added directly to the Wellness Plan Recurring Charge window.

- Sell a Wellness Plan to a patient and access the Wellness Plan Recurring Charge window.
- In this window choose **right-click New** in the Payment Account field.

AVI
Wellness Plan Recurring Charges

Geriatric Canine Package

Total 100.00

First Payment 0.00

Payment Remaining Amount 100.00

Term Monthly

Payments Left 0

Payment Account [New...]

Payment Amount 0.00

Next Charge

Courtesy Charge 0.000

Auto-Renew Plan

✓ Set Charge Plan ✗ Apply Full Charge

- Once you select New the Payment Solutions window will open allowing you to enter the credit card information.
- When the new stored credit card is added it will appear in the drop-down list for Payment Account selection.

Payment Account [005-Am-Express]

Payment Amount [8903-Visa]

Defining Next Recurring Charge Date for Wellness Plan

At the time a Wellness Plan is sold to a patient the Next Charge Date is set based on the plan charge term. Now this date is visible from the Wellness Plan Recurring Charges window and can also be modified if necessary.

- Sell a plan to a patient and access the Wellness Plan Recurring Charges window.
- In this window there is now a **Next Charge** date field. Based on the payment term a next charge date will be calculated and displayed; however, this date can be altered if appropriate by clicking on the calendar drop-down arrow and choosing a desired date.

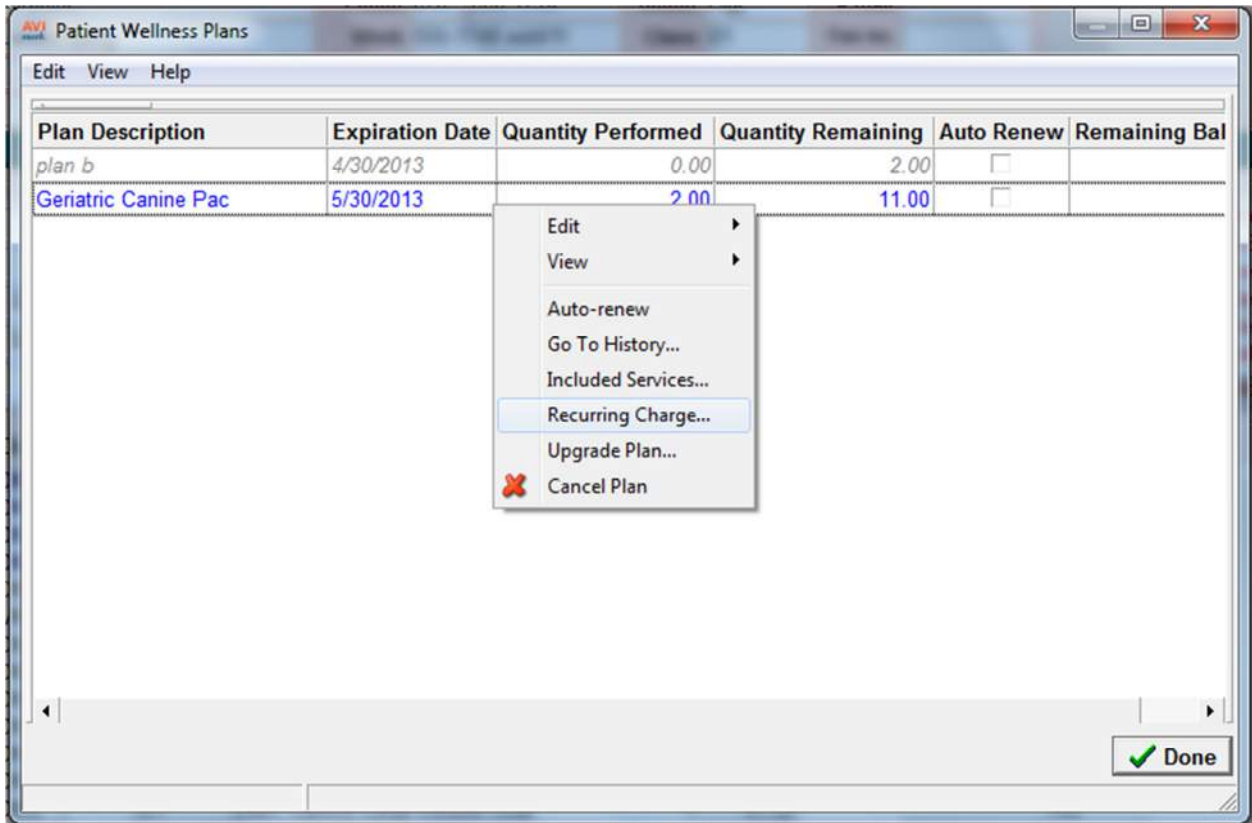
The screenshot shows a software window titled "Wellness Plan Recurring Charges" for a "Bronze Plan". The window contains several input fields and a checkbox. The fields are: "Total" (85.00), "First Payment" (15.00), "Payment Remaining Amount" (70.00), "Term" (Monthly), "Payments Left" (4), "Payment Account" (empty), "Payment Amount" (17.50), "Next Charge" (6/3/2013), and "Courtesy Charge" (0.000). The "Next Charge" field is highlighted in yellow. At the bottom left, there is an unchecked checkbox labeled "Auto-Renew Plan". At the bottom right, there are two buttons: "OK" with a green checkmark and "Cancel" with a red X.

- After the plan is sold, a next charge date can still be altered by opening Wellness Plans from the Patient area and from that window using right-click Recurring Charge to view and alter the appropriate information.

Editing Wellness Plan Recurring Payment

At the time a plan is sold the Wellness Plan Recurring Charges window can be set to open automatically, allowing users to define recurring payments if appropriate. After closing the window you can now review and change the Recurring Charge from the Patient Wellness Plans window.

- From the Patient area choose **right-click Wellness Plans**.
- On the appropriate plan choose **right-click Recurring Charge**.

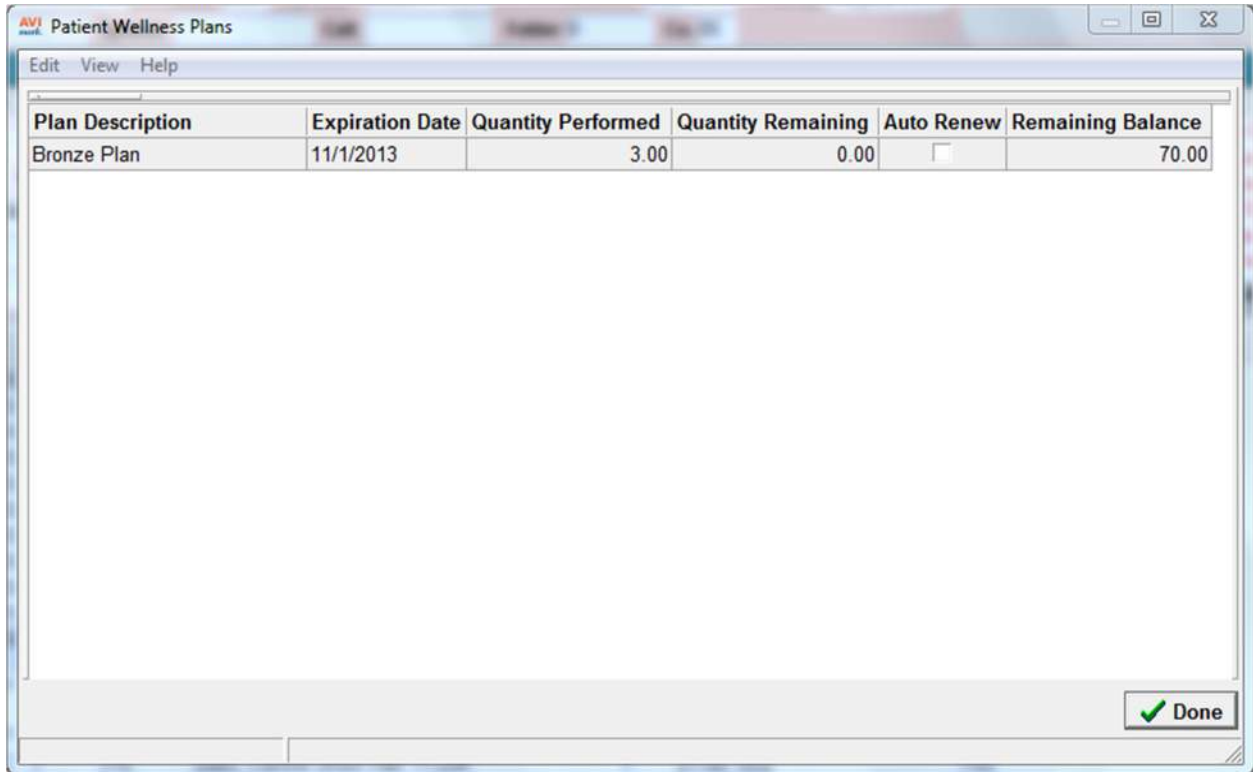


- This will reopen the Recurring Charge window allowing you to change the Payment Account, Payment Term and the Next Charge Date.

Patient Plan Remaining Balance

When viewing the active wellness plans for a patient, AVImark will now display the Remaining Balance owed for the purchase of the plan.

- A **Remaining Balance** default column is now displayed in the Patient Wellness Plans window.
- This column can be renamed and moved if desired.



Plan Description	Expiration Date	Quantity Performed	Quantity Remaining	Auto Renew	Remaining Balance
Bronze Plan	11/1/2013	3.00	0.00	<input type="checkbox"/>	70.00

Plan Due in 30 Days Appears Blue

A Wellness Plan title will now appear Blue in the Patient area when the plan expiration date is due within 30 days from the current date. If a patient exists on multiple plans and one of the plans expires in 30 days the title “Multiple” will appear in blue.

PATIENT: Bullet							
Name	Bullet	Codes	Sex N	Added	4/11/1992		
Birthday	6/1/2002	Age	10y	Rabies	62531	Reminded	4/1/2013
Breed	Shepherd, German	Plan	GKP 5/30/2013	Deceased	(none)		
Color	Black and Gray	Weight	78.00 in lbs	Microchip			
Species	Canine	Allergy	(none)	Relation	(none)		

Plan Payment Term Count

As some clinics will deviate their wellness plan payments from the wellness plan term a new field has been added that allows a term to be set on the plan payment.

- From the Treatment List select a plan and choose right-click Change and select the Plan Entries tab.
- Two new **Charge Term Count** fields have been added allowing you to specify how often the recurring charge should occur. Use the first field to define the count and in the second field click on the drop-down list to specify the term of Daily, Weekly, Bi Weekly, Monthly, Semi Annual or Yearly.

The screenshot shows a software window with the following fields and values:

<input type="checkbox"/> Auto-renew	<input type="checkbox"/> Include Tag Along	<input checked="" type="checkbox"/> Calculate Plan Charge	Total Cost	0.000		
First Payment	25.00	Courtesy Charge	0.000	%	Total Price	212.50
Courtesy Class	(none)	Courtesy Rate	0.00	Total Plan Amount	0.00	
Charge Term Count	12	Weekly	Term Count	12	Months	

Buttons: Next, Prior, OK, Cancel

- This Charge Term Count will be displayed in the Wellness Plan Recurring Charges window when the plan is sold and the payment will calculate based on the defined count.

Plan Usage Prompt Advanced Option

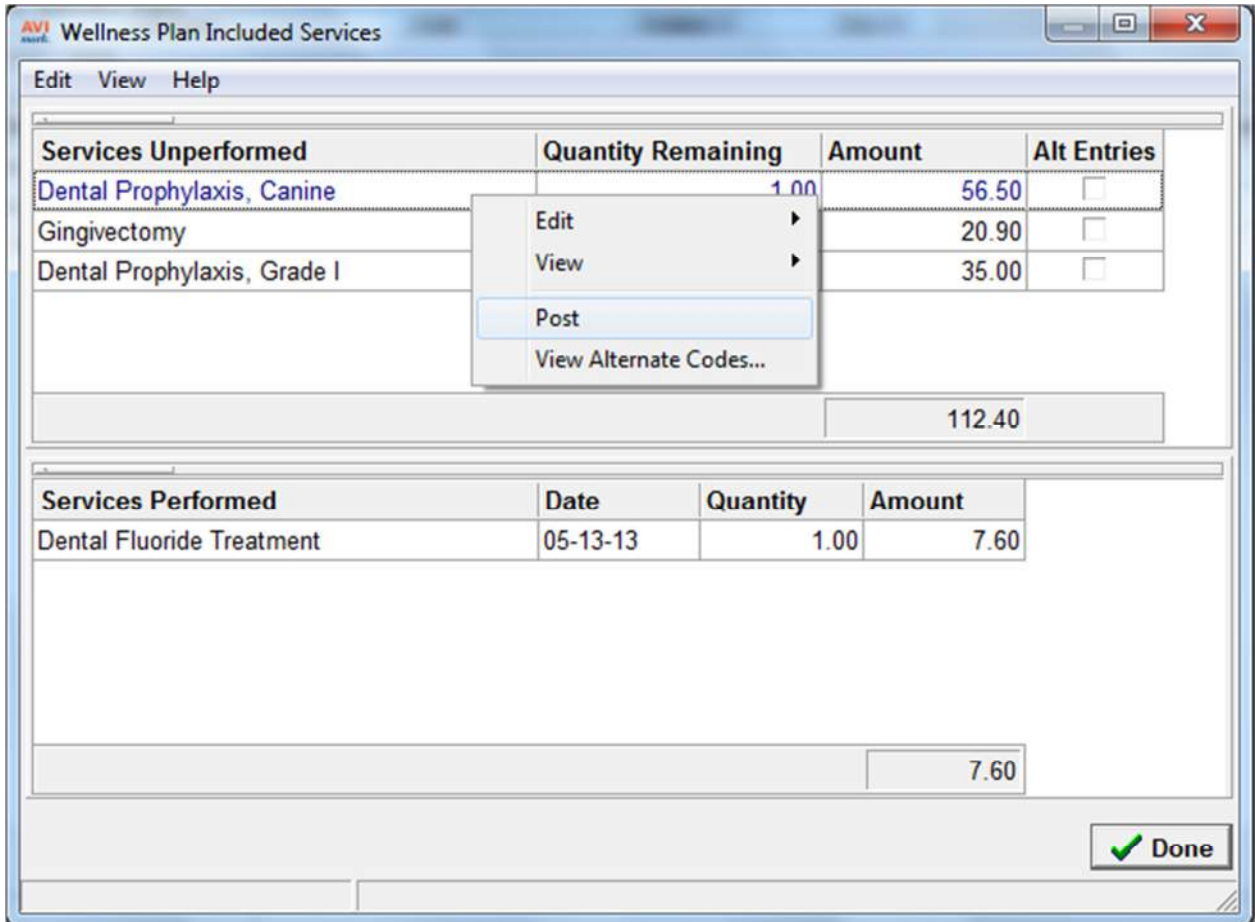
A new Advanced Option has been added for the Plan Usage calculation prompt. When a Plans Usage needs to calculate, for example because of back-dating a Plan, AVImark displays the following prompt: “Plan Usage will be calculated from mm-dd-yy”. This new Advanced Option can be set to prevent the prompt from appearing and forcing AVImark to calculate the date, confirming the function.

- In Advanced Options search for **usage**.
- The option of **Plan Usage will be calculated from %s** defaults to the value of Prompt. Click the Change value option to set it to **OK** to prevent the prompt from appearing.

Posting Included Services

A wellness plans Included Services can now be posted from the Patient Wellness plan window.

- After selling a plan to a patient access the Patient Wellness Plans window.
- In the Patient Wellness Plans window choose **right-click Included Services** on the appropriate plan.
- The included services for this Plan will be displayed and to post a service simply highlight the service and use **right-click Post**.

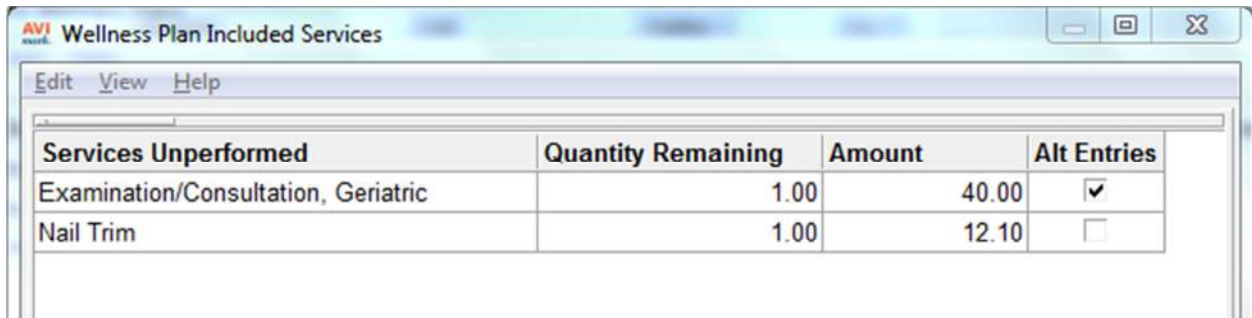


- Once selecting Post the entry will be posted to Medical History and will appear under the Services Performed area of the Included Services window.
- To Post multiple services hold down the Shift or Ctrl key and select the entries with the arrow buttons or simply click on them with the mouse pointer. After selecting the entries use right-click Post to post them to Medical History.

Viewing Alternate Codes

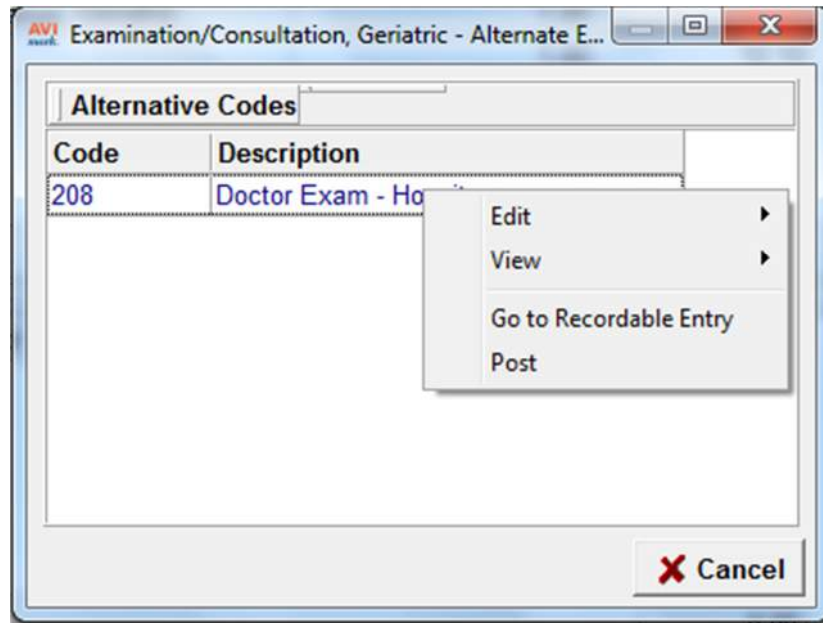
Once a patient is on a Wellness Plan you can now view the Alternate codes that are associated with the included services.

- Post a plan to a patient and from the Patient area, open the Wellness Plan window.
- In the Patient Wellness Plans window, select the appropriate plan and choose right-click Included Services.
- Should a service have Alternate Codes AVImark will display a checkmark in the new **Alt Entries** column in the Wellness Plan Included Services window.



Services Unperformed	Quantity Remaining	Amount	Alt Entries
Examination/Consultation, Geriatric	1.00	40.00	<input checked="" type="checkbox"/>
Nail Trim	1.00	12.10	<input type="checkbox"/>

- To view the alternate codes right-click on the entry and select **View Alternate Codes**.
- From the Alternate Entries window right-click to Choose other alternative codes. Use the Post option to post the selected alternative code to the pets Medical History.

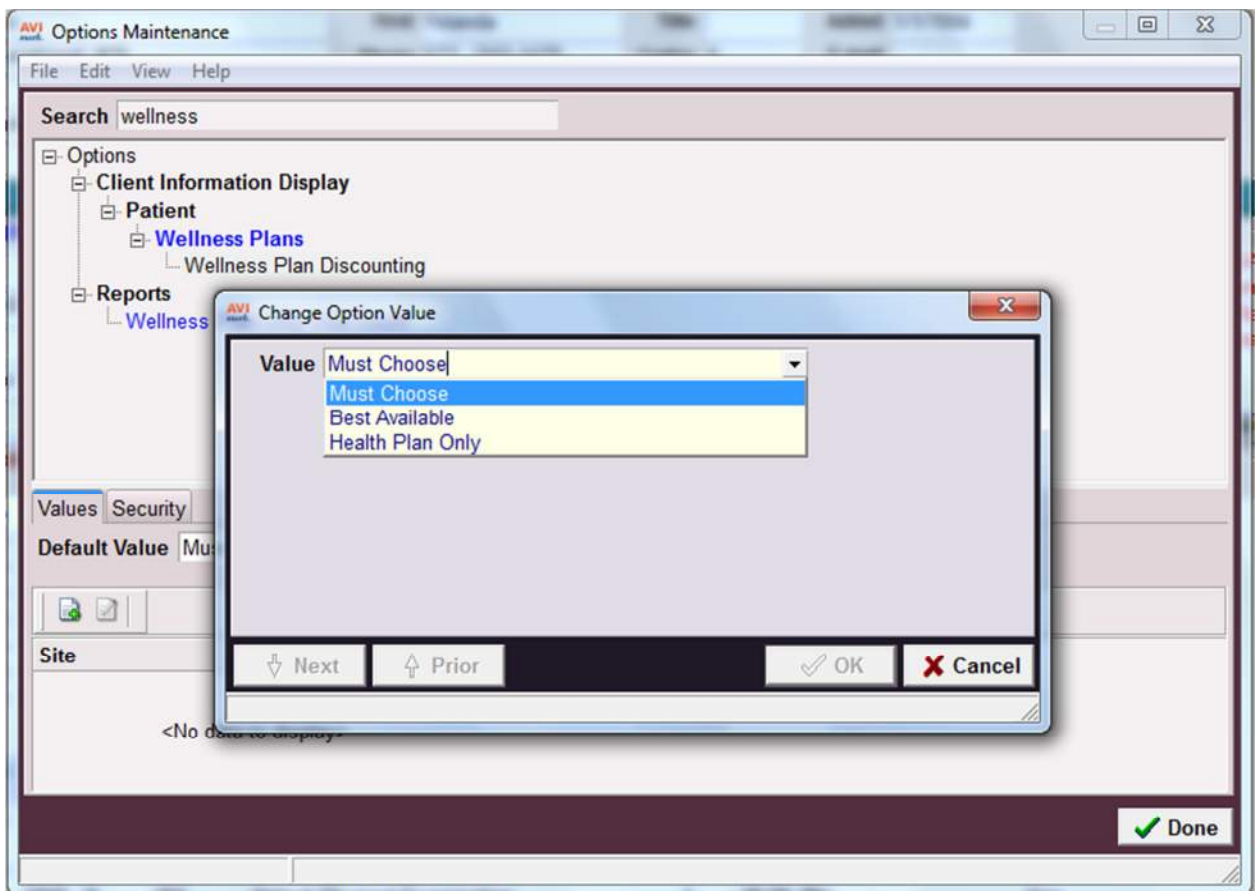


Wellness Plan Discounts

Services not included in a wellness plan can either be discounted or not, during the plan term. The plan discounts for non-included services are known as Courtesy Discounts and another form of discounting is the use of Client or Patient Discount Classes. Previously there was not a way to choose what discount form you wished to apply to a pet on a plan for those non-plan services but this has been greatly enhanced. You can now choose if you wish to apply the Wellness Plan Discount, maintain the Client/Patient Class discount or automatically apply the Best Available discount.

Discount Options

- Open Advanced Options by selecting the Tool Wrench icon and search for **wellness**.

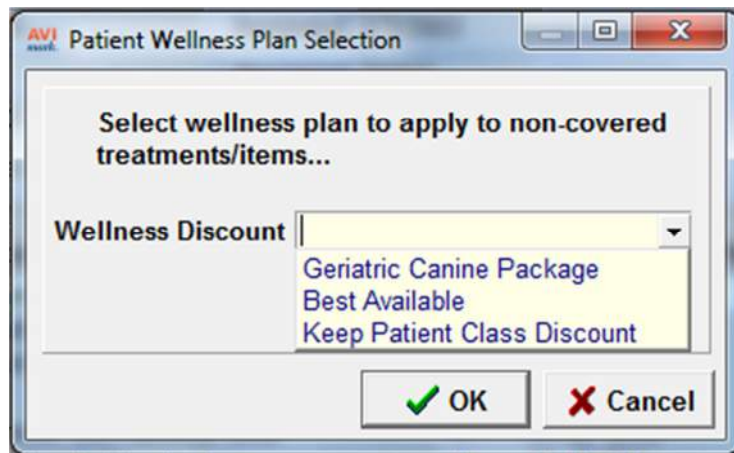


- Select the option **Wellness Plan Discounting** and click **Change** for Default Value:
 - **Must Choose** will display a discount window, after a plan is sold, allowing you to choose which discount to apply. This discount will only be active while the plan is active. AVImark will set Must Choose as the default value for this new Discounting Advanced Option.
 - With **Best Available** selected all discounts are considered and applied based on the best discount available: individual wellness plan discounts, patient discounts and client discounts.

- The value of **Health Plan Only** will override existing discounts and apply the Plan Courtesy discount defined. If both Courtesy Rate and Courtesy Class are defined, AVImark will compare these two discounts and apply the Best Available discount. If a second wellness plan is administered, its discount will override the previous wellness plans. Also if the Wellness Plan discount is selected but no Courtesy Discount is defined on the plan, AVImark will not apply a discount to the non-plan services.

Applying Discounts

- After selling a plan to a patient the Discount window will appear if the Advanced Option is set to Must Choose.



- From this window click on the Wellness Discount drop-down list and choose the desired discount.
- This will list the current Wellness Plan being sold along with other active plans for this patient and the option to choose Best Available. If you wish to only apply the class discount set up on this client or patient you can choose Keep Patient Class Discount, and note that a patient class discount overrides the client class discount.
- Select the desired discount option. Now when a non-plan service is sold AVImark will apply the discount rate that was chosen here.

Remember if from Advanced Options you set the Wellness Plan Discount to Wellness Plan Only or Best Available, AVImark will automatically apply those discounts and not let you choose a discount option after the Plan is sold.

Wellness Plan Merge Words

Along with enhancements to the Wellness Plan feature is the addition of new merge words for use in MS Word documents.

Use the merge word **<wellness-plan-entries>** to merge the wellness plan name, included services and alternative codes on a document. When Alternative Codes are associated the document will display “or” between the included service and the alternate code.

The merge word **<wellness-plan-charge>** will merge the plan term count and payment amount along with the next charge amount.

Removing a Plan

Once a Wellness Plan was created there was previously no way to mark the plan as just a treatment without having to remove the entire treatment. There is now a Remove Plan option for wellness plans that will remove the plan setup, the associated entries and will also remove the Plan from any patients that are associated with the plan.

- From the Treatment List select the Plan and choose right-click Change.
- Click on the Plan Entries tab.
- Selecting the **Remove Plan** option will identify this treatment as just a treatment and not a plan.

The screenshot shows the 'Change - Wellness Plan' window with the 'Plan Entries' tab selected. The window contains a table of plan entries and a section for plan settings.

Code	Description	HistoryType	Count	Minimum	Cost	Amount
202	Annual Physical Exam	Treatment	1	0.00	0.000	40.0
826	Urinalysis	Treatment	1	0.00	0.000	30.5
890	CBC Test	Treatment	1	0.00	0.000	25.0
727	Nail Trim	Treatment	1	0.00	0.000	12.7
671	Colonoscopy	Treatment	1	0.00	0.000	71.5
653	Proctoscopy	Treatment	1	0.00	0.000	71.5
235	Examination/Consulta	Treatment	1	0.00	0.000	40.0

Below the table, the following settings are visible:

- Auto-renew
- Include Tag Alongs
- Calculate Plan Charge
- Total Cost: 0.000
- First Payment: 50.00
- Courtesy Charge: 0.000 %
- Total Price: 290.67
- Courtesy Class: ant Class
- Courtesy Rate: 50.00
- Total Plan Amount: 0.00
- Charge Term Count: 12 Monthly
- Term Count: 12 Months

At the bottom right, there is a 'Remove Plan' button. At the bottom of the window, there are navigation buttons: 'Next', 'Prior', 'OK', and 'Cancel'.

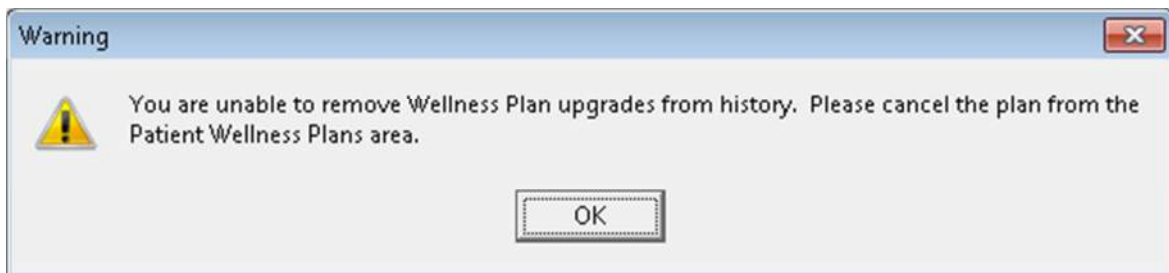
Tax Included in First Plan Payment

When the first initial payment is made for a Wellness Plan, AVImark will include the tax amount for the entire plan on that payment. Whether the plan is paid in full or set up as a recurring payment the full plan tax amount will be included in the first payment.

Unable to Remove Upgraded Wellness Plans

After upgrading to a plan AVImark will also update the Plan Name that is displayed in the Patient area, reflecting the current active plan for the patient. Should an owner upgrade to another plan but then circumstances arise causing them to request Cancelling the plan, AVImark will not allow the user to Remove the upgrade plan entries from Medical History instead they will need to Cancel the plan.

- When using the Upgrade Plan option from the Patient Wellness window, AVImark displays 2 upgrade line entries in Medical History.
- If a user tries to right-click Remove the “\$UPG\$” upgrade line entry a prompt will appear alerting the user they will need to Cancel the plan and not Remove the plan.



- To Cancel the plan select the Patient Attachment option Wellness Plans.
- Click on the appropriate plan and choose right-click Cancel Plan and click Yes to confirm you wish to cancel the plan.

When a plan is upgraded and then canceled no Plan name will appear in the Patient area, because this pet is no longer on an active plan. However, if the pet was on multiple plans at the time one plan was upgraded, AVImark will revert back to the current active plan for the pet when one of the multiple plans are cancelled.

Wellness Plan Amount Field Activated

At the time a Plan is sold, AVImark automatically calculates the recurring payment amount if the plan amount is not paid in full at that time. This amount is calculated based on the term and the term count. If necessary this Plan Amount can now be manually changed from the Wellness Plan Recurring Charges window.

- At the time the plan is sold if the Calculate window is auto-prompted click in the Payment Amount field to change the calculated amount.
- Or in the Patient area right-click Wellness Plans and on the plan use right-click Recurring Charges and click in the Payment Amount field to edit the Payment Amount.

AVI
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Wellness Plan Recurring Charges

Silver Plan

Total 170.00

First Payment 25.00

Remaining Balance 145.00

Term Monthly

Payments Left 5

Payment Account

Payment Amount 29.00

Next Charge 07-26-13

Courtesy Charge 0.000

Auto-Renew Plan

✓ Set Charge Plan

✗ Apply Full Charge

Note: Although the Payment Amount can be changed, AVImark will still reflect the appropriate Remaining Balance to prevent overcharge. AVImark will disburse the Payment Amount correctly over the course of the plan term.

Wellness Plans Importing from Sidekick

Wellness Plans will now import from the Sidekick to the Server. Originally, on the Sidekick Wellness Plans that were posted from the Server could be viewed, canceled or upgraded and included services could also be posted.

Now Plans can also be posted on the Sidekick and Included Services for those plans can also be posted. This information will not import back to the Server.

Abaxis Veterinary Reference Lab (AVRL) Integration

We are pleased to bring our users the ability to create test requisitions for AVRL, then download and import completed results directly into the patient record automatically! This communication is powered by the VetEnvoy service to facilitate the secure transfer of data between AVImark and AVRL.

Taking advantage of this feature requires AVImark version 2013.1 and a current VetEnvoy account and the VetXML service installed and running on the AVImark server computer. This can be accomplished easily through the AVImark automatic VetEnvoy account creation tool. For assistance or questions regarding this service or utility, please contact our friendly Technical Support team at 1-877-838-9273, option 1.

To begin using the integration to send test requisitions and retrieve results you will need to first associate Abaxis Reference Lab to the desired AVImark treatments. This can be done via two different methods.

Using the Associate Abaxis Treatment Lists tool

In the AVImark Treatment List:

- Select Import Treatments > Associate Abaxis Treatment Lists
- This will open the Associate Abaxis Treatments to AVImark Treatments window.
- Select Abaxis in the Select Lab Company field, if necessary.
- Select the AVImark Treatment for which you wish to associate an Abaxis Test Code, then select the appropriate Abaxis test code from the Abaxis column.

Using the direct AVImark Treatment Code association:

- In the Change Treatment window > Laboratory tab > Labs subtab, open the New Lab window (either with a right-click or F2 New).
- Select Abaxis as the Lab Company.
- Enter the ID of the AVRL test code.
- Press OK.

Creating a test requisition can be accomplished by one of the following methods:

- From the Patient Area – right-click > Create Requisition.
 - o In the Create Requisition window select Abaxis in the Lab Company field.
 - o Select the appropriate doctor.
 - o Select the desired test with either a right-click > Select or by highlighting it and pressing the spacebar.
 - o Press OK.
 - o Press Print to print the test requisition. This will print the requisition to be sent to the lab with the sample.
 - o You will see a brief window indicating AVImark is connecting to the Gateway Server to upload your test requisition to the lab.
- From the Medical History Area - right-click > Create Requisition.
 - o In the Create Requisition window select Abaxis in the Lab Company field.
 - o Select the appropriate doctor.

- o Select the desired test with either a right-click > Select or by highlighting it and pressing the spacebar.
 - o Press OK.
 - o Press Print to print the test requisition. This will print the requisition to be sent to the lab with the sample.
 - o You will see a brief window indicating AVImark is connecting to the Gateway Server to upload your test requisition to the lab.
- Direct Medical History Line Entry – F2, right-click New, or right-click Choose and add your AVImark code directly to Medical History.
 - o Press Yes to the Confirm window.
 - o Press Print to print the test requisition. This will print the requisition to be sent to the lab with the sample.
 - o You will see a brief window indicating AVImark is connecting to the Gateway Server to upload your test requisition to the lab.

You will now have your Medical History line entry for the billable AVImark Treatment Code as well as a secondary line entry with a code of AVRL with a description containing the Requisition Number of the requested test.

You can also view and print requisitions in the Requisition Management window. Select Services > Requisition Management. This window will open to the current pending requisitions.

To download completed test results to your AVImark patient record:

- Open Services > Requisition Management.
- Select the Download Requisitions tab.
- Verify Abaxis is selected in the Lab Type field.
- Press Load.

The results available from the lab will download to the AVRL requisition line in Medical History for the appropriate patient.

You can view these results by selecting the Tests option for the requisition line in Medical History.

Clicking on the test name in the Tests window will open the analyte details of the selected test.

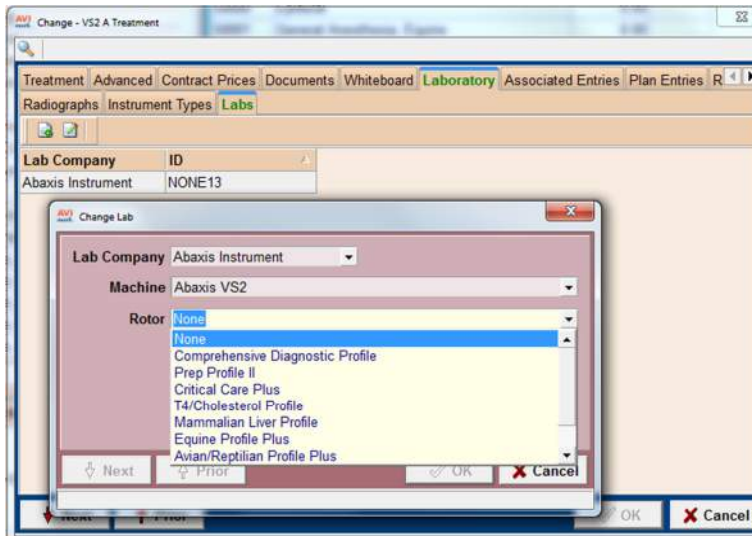
Selecting File > Print will print the Result Report for the selected test(s).

A PDF file is automatically downloaded with the test results and attached to the Medical History entry as an AVImark File Attachment. To view this PDF, simple click on Attachments for that Medical History line entry, and open the attached Test.PDF.

Abaxis Rotor Type Assignment

Updating to AVImark version 2013.1 AVImark now has the ability to select a Rotor type for Abaxis VS2 and Abaxis Chemistry. By assigning specific rotors to treatments, AVImark will use this test rotor matching in addition to the current patient/instrument matching to automatically import results to the appropriate Medical History entry.

Rotor Assignment in Laboratory tab of Change Treatment window:



The Abaxis Chemistry and VS2 instrument have been moved from the Instrument Types tab of the Change Treatment window to the Labs tab to accommodate this rotor type assignment ability.

Treatments already assigned with either of these instruments will have the instrument automatically moved to the Labs tab and will default to a rotor assignment of None. To take advantage of the new rotor type assignment, users will need to select the desired rotor type. Until this is done, tests will be stored in the Tests Inbox.

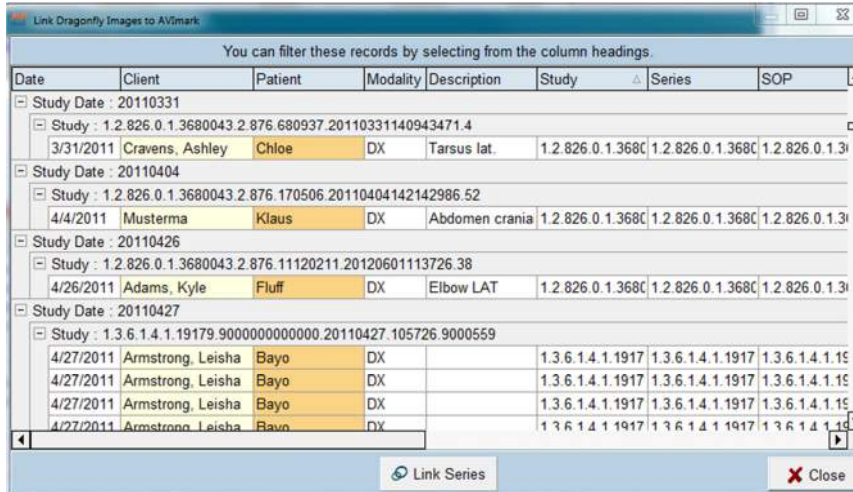
Dragonfly Enhancements

Automatic image handling for shots not requested from within AVImark

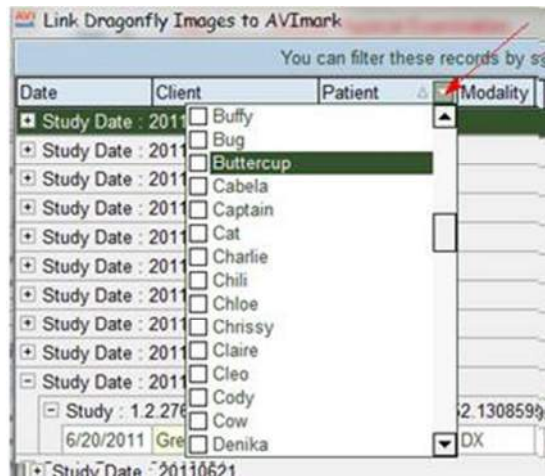
With version 2013.1 we have added the ability to reconcile shots to a patient record more smoothly for those times when shots were not initiated from AVImark.

To import shots initiated and captured outside AVImark to an AVImark patient record:

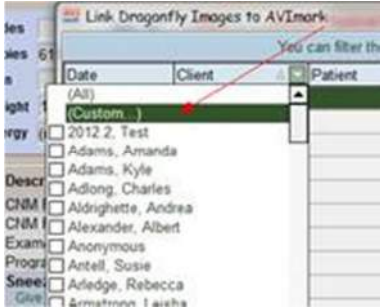
- Right-click in the Patient Area and select Radiography > Dragonfly Assign Unlinked Images.



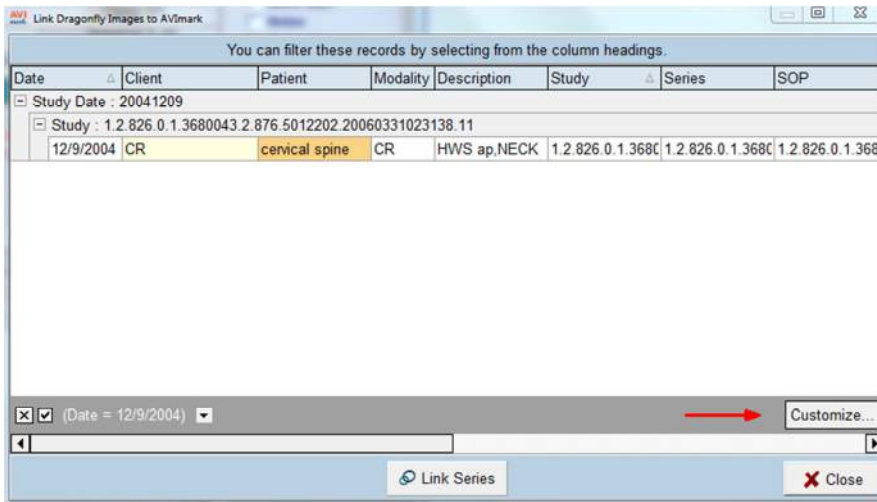
- You can search for specific studies for each available column. In the below screenshot example clicking on the Patient column gives a list of all patients.



- We have also added a custom search filter. Using this filter gives the option of creating a custom search similar to the Information Search feature in AVImark.



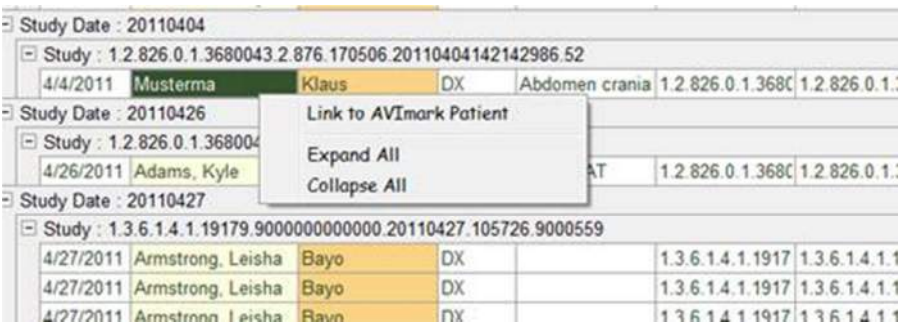
- Take the customization further by using the Filter Builder option. Once your Custom Filter information is displayed use the Customize button at the bottom of the Link Dragonfly Images to AVImark window.



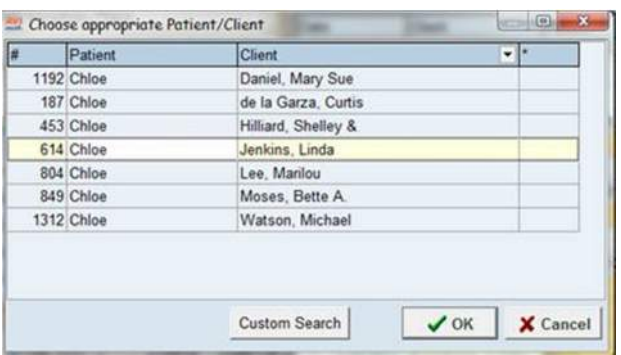
- The Filter Builder window will be displayed:



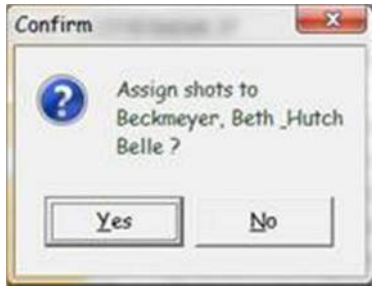
- Custom Searches can be saved and all past searches will be listed, as well.
- Find and select the desired shots.
- Right-click on the patient and select Link to AVImark Patient or double-left click on the patient to open the “Choose appropriate Patient/Client” window.



- This will open a list containing all patients of the same name to allow you to select the proper patient and client.



- Custom Search button brings up the AVImark CSD.
- When the desired patient/client is selected, press OK. You will be presented with a confirmation message:



- Choosing Yes will place the selected shot record in the patient history.

Dragonfly Pick List Improvements

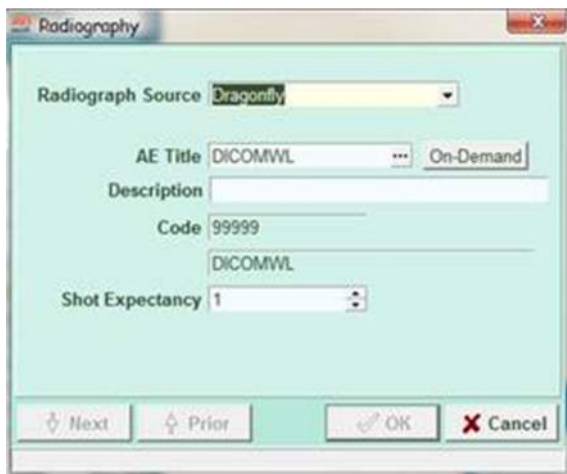
We have improved the way users can order Dragonfly images from AVImark by reducing the need for setting up AVImark Treatment Codes for every possible image request. Set up your Pick List to begin taking advantage of this feature.

The Pick List is modality specific and must be generated for each piece of DICOM equipment before it can be used. In the Work With > DICOM Modalities window, right click on the piece of equipment (i.e. Digital Radiography Category, DX-R modality) then select “Change”. Click the “Plan Codes” tab and enter or import all of the available procedure codes for this piece of equipment. There is not a canned list for the codes and descriptions. This will be vendor specific and is not necessarily available from all vendors. This code list will need to match the exact internal codes list that is used by the equipment. Example: Canine Abdomen Right Lateral = Code CA1234, when code CA1234 is ordered from AVImark the modality would automatically know that this is the area and position requested.

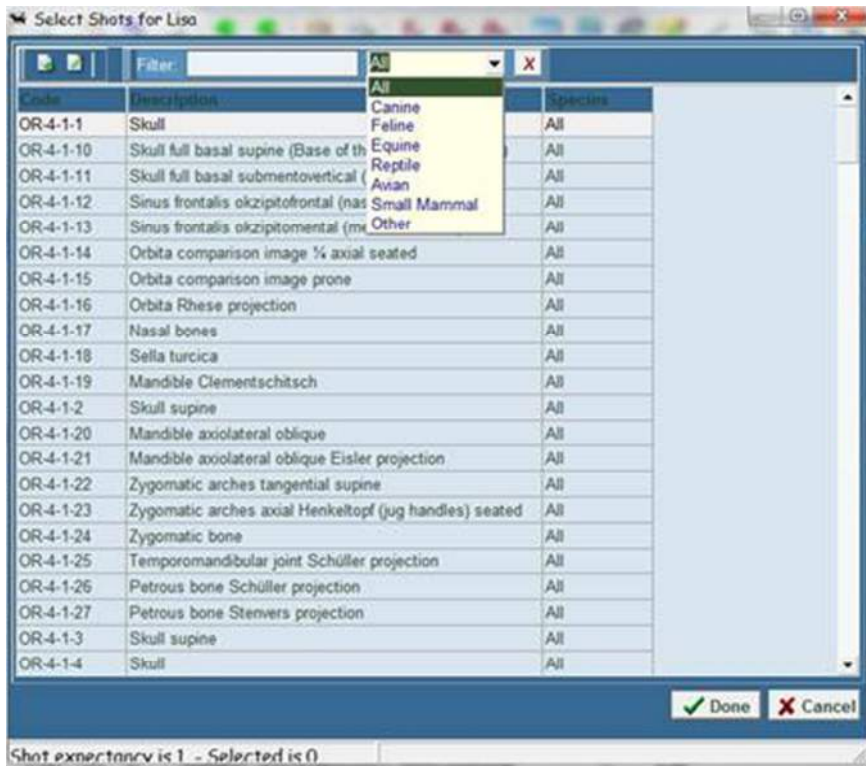
Additional improved areas include:

Species column added in the New DICOM Modality window, found in Work-With > DICOM Modalities > Plan Codes.

On-Demand button added to the Radiography window. This window is found in the Change Treatment window on the Laboratory > Radiographs tab. The Modality will need to be selected. Then upon creating the shot request, the codes will be displayed in the Pick List during the shot order request.



When creating the On-Demand shot request for a patient the Pick List window will be displayed showing all the available procedure codes and allow filtering/sorting by species, name, etc.



At the bottom of the Pick List window a Shot Expectancy will be displayed showing the shot count expected for the request selected.

A color indicator has been added to the shot expectancy information when a Pick List selection differs from the expectancy associated to the Treatment Code.

- Black – until reaches the expected count.
- Blue – when reaches the expected count.
- Red – expected count has been exceeded.

A new Show Dragonfly On-Demand overage/underage shot count prompt has been added to Advanced Options. This option is a True/False setting.

- True – will display a message if either more or fewer shots were captured than expected.
 - More: 2 images selected, but only 1 expected. Proceed anyway?
 - Less: Only 2 images selected. 3 expected. Proceed anyway?
- False – will not display a message when an overage/underage is found.

AVImarkEQ GVL® Coggins Submission Form

The AVImarkEQ GVL feature is designed to allow users to submit Coggins information for an Equine patient directly from Medical History. After generating the first Coggins certificate through AVImarkEQ the horses information will be retained so that when submitting the next Coggins form for that horse their personal information will already be entered.

You must have a GlobalVetLink account in order to utilize this feature.

Active GVL members will be able to use your current GVL username and password to begin accessing the Coggins feature within AVImarkEQ.

AVImark EQ Setup

After setting up an account in GVL and acquiring a Username and Password you can begin setting up AVImarkEQ to submit a Coggins certificate.

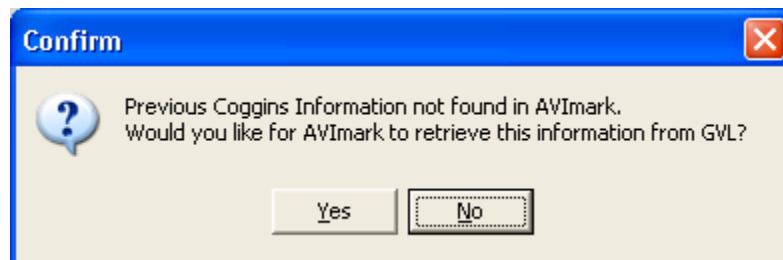
- To have AVImarkEQ automatically load the GVL Coggins form after a Coggins treatment is performed assign the 4 action code to the Coggins treatment.
- In the Treatment List locate the Coggins treatment or appropriate service. Use right-click Change on the treatment and in the Action field choose the 4 action code.
- If applicable the Premises ID information can be defined for the owner. On the appropriate client choose right-click Change to open the Change Information window. Locate the Premises ID and State Premises ID fields to enter the information and click OK.

Submitting a Coggins Certificate

Any authorized user that has login credentials defined with GVL will be able to login and create a new certificate or retrieve the existing horses information from the GVL site.

- Enter the Coggins treatment in the horses Medical History and if the 4 action code is associated with the entry AVImarkEQ will automatically begin to open the Coggins window. If the action code is not associated you can open the Coggins window by selecting the GVL **Coggins Attachment** option in Medical History.
- Once AVImarkEQ recognizes this entry as a Coggins service it will begin to connect to GVL and search for existing patient information.
- A prompt will then appear where you will confirm whether or not this horse has stored information in GVL. Clicking **Yes** will cause AVImarkEQ and GVL to search for the information and load it into AVImark. Click **No** if this is a new horse or if it does not have a stored account (no previous Coggins submitted) on the GVL site.

If the owner and horse were previously stored on the GVL site, before using the new Coggins feature, the horses information can only be loaded in the Coggins Form window if the owners last name, phone number and horses name from GVL matches what is stored in AVImarkEQ.



- The GVL Logon Form window will open where you will need to enter your GVL Username and Password credentials and click **Logon**. You cannot create a Coggins certificate without logging in; if you are unsure of your credentials click Cancel to return to the CID.



The image shows a screenshot of a Windows-style dialog box titled "AVI GVLLogonForm". The dialog box has a blue title bar with standard minimize, maximize, and close buttons. The main area is light gray and contains two text input fields. The first field is labeled "Username" and the second is labeled "Password". At the bottom of the dialog box, there are two buttons: "Logon" with a green checkmark icon and "Cancel" with a red X icon.

- AVImarkEQ will then begin to load the horses information from the GVL site. If No information is found AVImarkEQ will display a prompt and you can then begin submitting new information for the horse.
- The New Coggins form window will then appear. For a horse that already exists on the GVL site their information will be loaded into this Coggins window.

GlobalVetLINK Coggins Submission

Name: Caldwell, Sassy Registered Name: Big Bucks

Address: Rt 2 Box 2502 Phone: (573) 555-1122 Name: Shelby

City: Orangeville State: MO Zip: 63957 Birthday: 06-28-09

Lab: _____ Clinic Lab ID: _____ Certificate ID: _____

Topic: _____ Type: _____ Purpose: _____

State: _____ County: _____

Test Remarks: _____

Exam Date: _____

Date Sent: _____

Gender: _____ Breed: _____ Color: _____

Left Photo: _____ Head Photo: _____ Right Photo: _____

Head: _____ Other Marks: _____

Left Forelimb: _____ Right Forelimb: _____

Left Hindlimb: _____ Right Hindlimb: _____

Identification: _____

Identification Description: _____

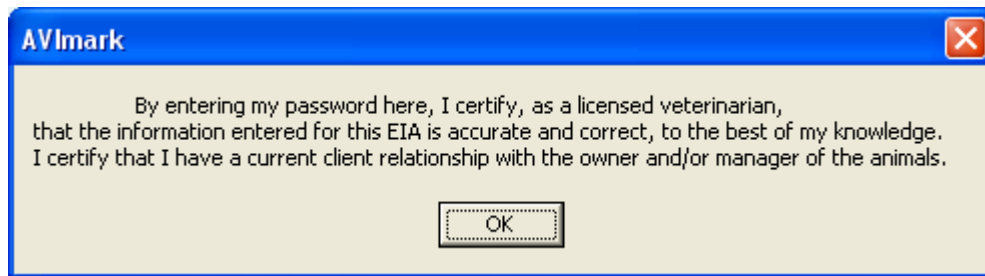
Horse Remarks: _____

Review Submit

Next Prior OK Cancel

- When submitting the first certificate for each horse you will be required to define information such as Lab ID, Topic, Type, Purpose, State and County. The next time a certificate is generated for the horse the horses personal information will be loaded.
- Use the appropriate fields to define the horses information. AVImarEQ is linking to the GVL site and loading the pre-defined lists for the drop-down fields.
- Certificate ID will be entered by GVL after submission.
- To load **Photos** click on the appropriate Photo ellipse button. The Coggins window will obey the Photo path that is defined in Advanced Options when searching for photos. Verify the images display in the Form window before clicking Submit.
- The **Remarks** and **Horse Remarks** fields are simply phrase fields.
- Use the **Head**, **Other** and the **Limb** fields to add text defining marking information specific to that area on the horse.
- Once the information is entered click **Review** to verify the information specified is correct. If not all required fields have been defined AVImarEQ will display a prompt and the fields that need to be defined will be outlined in Red.

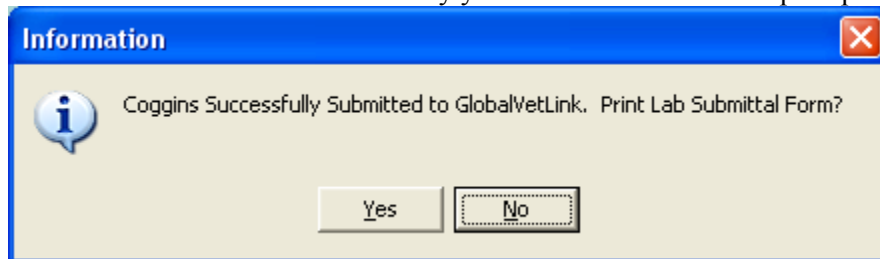
- After reviewing the information click **Submit**. You will not be able to submit a certificate until all required fields are defined.
- Upon clicking Submit a prompt will appear confirming the action.



- After clicking OK AVImark will display the logon window in an effort as signing-off or final authorization for submitting the certificate. From this window only the authorized Veterinarian will be able to enter their credentials and Submit the certificate.



- Once the certificate is submitted successfully you will receive the below prompt:



- Click **Yes** to print the Form or **No** to print it later.
- To print the Lab form at any time open the Coggins window and select **File, Lab Submittal Form** from the menu area.

This test has been electronically submitted to the lab. Please print this form and include with blood sample to send to the lab listed on this form.


[Print](#)

[Return to Menu](#)

Clinic Account Number with Lab: 32963				
Accession Number: (for lab use only)				
Test ID: 923552-1		Test: EIA (Coggins)		
Date Blood Drawn/Test Date: 1/3/11		Test Type: ELISA		
Veterinarian		Owner		Laboratory
Janssen Veterinary Clinic Chris A Ernst DVM 2420 W 236th St Sheridan IN 46069 317-758-4865		Ellen Smitson 7867 Retriever Lane Zionsville IN 46077 317-697-7325		Antech Diagnostics, Inc. - Midwest (Indiana Location) 11837 Technology Drive Fishers IN 46038 800-955-6353
Container ID	Primary ID	Secondary ID	Breed	Gender
1	Recip 188		Grade	Mare
Veterinarian's Comments:				
CERTIFICATION OF FEDERALLY ACCREDITED VETERINARIAN: I certify the specimen submitted with this form was drawn by me from the horse described and on the date indicated.				
Veterinarian's Signature:				
				

Retrieving Certificates

- To view the Coggins Certificate after submission use **right-click Certificate** on the entry in Medical History.
- The certificate can also be viewed by clicking on the Coggins Attachment option for the entry in Medical History and choosing **File, Certificate** from the menu in the Coggins window.

This Equine Infectious Anemia (EIA) test was processed by an NVSL Accredited Laboratory—GlobalVetLink's eEIA test form contains all data fields as found on federal form VS 10-11				
GlobalVetLink - EQUINE INFECTIOUS ANEMIA LABORATORY TEST				EIA-951644
SERIAL NO. MO-951644	ACCESSION NO.	DATE COMMITTED 11/16/11	COUNTY Reynolds	
Forms Without Adequate Descriptions Of The Horse and Complete Addresses Including Zip Codes, and Telephone Numbers Will Not Be Processed.				
NAME & ADDRESS OF OWNER Bradley, Kathy 35 Appleton Dr Orangeville, MO L9W 5C4 942-2750 Premises ID: 18		NAME & ADDRESS OF VETERINARIAN GlobalVetLink, LC 3 Lori Copeland 2825 N. Loop Dr. R4012R Sample City, MO 50010 515-298-0861		NAME & ADDRESS OF STABLE/MARKET Bradley, Kathy 35 Appleton Dr Orangeville, MO L9W 5C4 942-2750 Premises ID: 18
VETERINARY LICENSE OR ACCREDITATION NO. 1234 / MO:1234		TEST TYPE AGID (Agar gel immunodiffusion)		REASON FOR TESTING Retest
CERTIFICATION OF FEDERALLY ACCREDITED VETERINARIAN I certify the specimen submitted with this form was drawn by me from the horse described below on the day indicated above.				
SIGNATURE OF FEDERALLY ACCREDITED VETERINARIAN Sample DVM <small>Signed by: Lori Copeland Reason: Authorization Date & Time: 16 Nov 2011 09:07:16-08:00</small>		SIGNATURE NAME Lori Copeland		DATE BLOOD DRAWN 11/15/10
CERTIFICATION OF OWNER OR OWNER'S AGENT I certify that I have examined this form and, to the best of my knowledge and belief, this form is true, correct and complete.				
SIGNATURE OF OWNER OR OWNER'S AGENT		SIGNATURE NAME Bradley, Kathy		SIGNATURE DATE 11/16/11
NAME OF HORSE Diamond's Domino	ID1 N/A	ID2 N/A	ID3 N/A	
COLOR Black/White	AGE OR DOB 2003-11-17	BREED American Quarter Horse	GENDER Stallion	
REMARKS: No Disease				
				
NARRATIVE DESCRIPTION (See animal photograph(s) above)				
HEAD white star		OTHER MARKS AND BRANDS 2		
LEFT FORELIMB white		RIGHT FORELIMB white		
LEFT HINDLIMB white		RIGHT HINDLIMB white		
FOR LABORATORY USE ONLY				
LABORATORY	TUBE NO. 924217-0	DATE RECEIVED	DATE REPORTED	TEST RESULTS

AVImark Guardian Done Button

When the AVImark Guardian is open and you select Done the guardian will now completely close out instead of minimizing to the System tray.

DIA Speedbar Changes

DIA access has been moved from the AVImark CID Speedbar to the Services menu. DIA software can now be accessed from within AVImark by selecting Services > DIA.

ACT Speed Button Changed on CID

The ACT speed button, on the CID Speed Bar, has been updated to reflect the “AVImark On-Line Academy”.



New PetWise Analytics Speedbar Button

There is a new PetWise icon added to the Speedbar on the AVImark CID. Selecting this icon will launch the PetWise Analytics Dashboard which displays important printable information for the following areas:

- Revenue – This area provides graph comparisons of:
 - The current month and the same month of the previous year.
 - The previous month and the same month of the previous year.
 - Year to Date Revenue for the current year and previous year.
 - Average Visits Revenue.

- Client/Patient Information – This area provides information on:
 - Client Visits
 - Patient Visits
 - New Clients

- Reminder Stats – This area provides a graph displaying pets with and without future reminders.

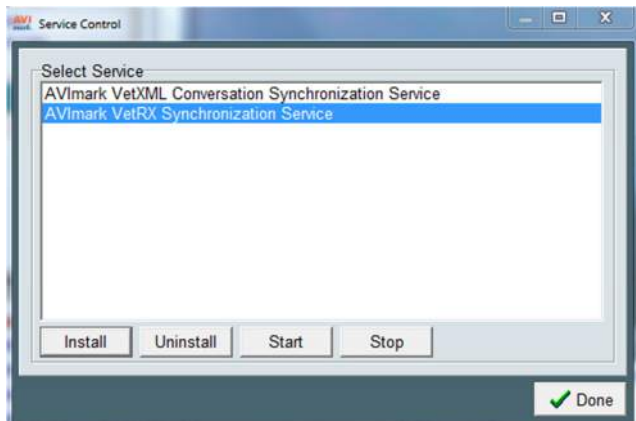
****Important NOTE:** To access this feature you must be on Support and have AVImark Sync installed. This tool automatically installs during the AVImark update process for you – simply check the box “Include AVImark Sync” when performing your AVImark update. AVImark Sync helps connect your AVImark server to new AVImark software features as well as other AVImark services such as practice management tools, mobile apps, reminder cards, and text messaging.

VetRx Available as an Automatic Service

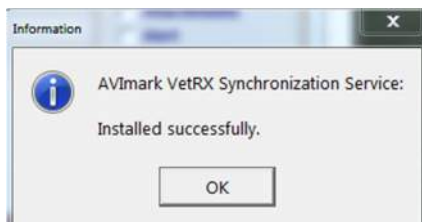
We have provided the ability to automatically generate information necessary to allow the VetRx Pet Owner Education Program to communicate relevant information to your customers for quite some time. We have now added the ability to allow this feature to run automatically as a service for our AVImark users with version 2013.1!

For our current VetRx users initiating the automatic service on the **AVImark server** is as easy as:

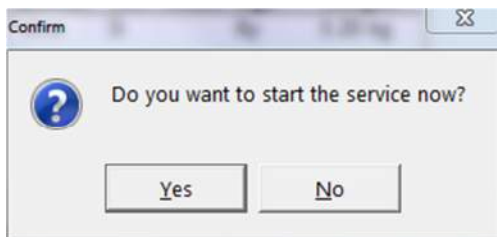
- Install the service from the AVImark CID – Ctrl + Shift and select Utilities > Service Control to open the AVImark Service Control window.



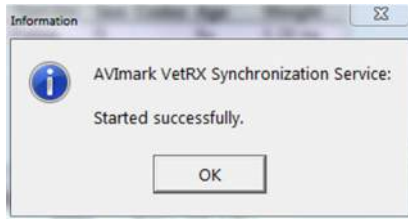
- Select AVImark VetRX Synchronization Service.
- Press Install.
- Press OK.



- Press Yes to start the service.



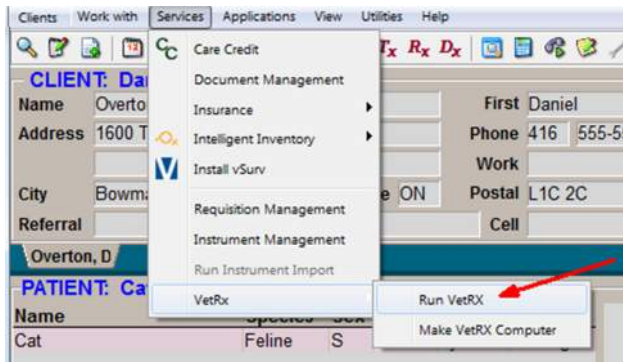
- Press OK



The service is now installed and running.

The service can be scheduled to run at a user specified time in Advanced Options. The **VetRX Scheduled Time to Run** option will default to 10:00 P.M. however it can be modified to a more suitable time to meet the needs of your clinic.

For times it is necessary to run the VetRX utility manually simply select Services > VetRX > Run VetRX.



If you are not currently an AVImark/VetRx user, and would like more information about using this feature, please contact our friendly AVImark Support Team for information and assistance at 1-877-838-9273, option 1.

Mixture Items Included on ASAP Report

A controlled substance that is linked to another inventory item, also known as Mixture Items, will now be included on the ASAP report for all states.

Absent Email Addresses Reported Void for PawPrint

On the merged file that is sent for PawPrint reminders, AVImark will now display “void” for those clients that do not have an email address listed in AVImark.

AVImark Contact Phone Numbers Updated

The contact numbers for AVImark have changed and these numbers that are listed under Help, About AVImark have been updated.

- AVImark Technical Support number is now 1-877-838-VET-WARE, opt 1 sub-menu 2.
- AVImark Data Conversion is 1-855-838-VET-SOFT, opt 3 sub-menu 1.
- Training and Communications is now 1-855-838-VET-SOFT, opt 3 sub-menu 3.

ASAP Enhanced for Site

The ASAP report utility has a new Site drop-down option that allows you to choose the Home Clinic, Site Clinic or a Consolidate option; it will default to Consolidate.

- When Consolidated is selected, the utility will report Controlled Substances for each site and will display the Home Clinics contact information.
- To print only Controlled Substances for the Home Clinic or Site locations, choose the appropriate clinic from the drop-down list. AVImark will display the appropriate location contact information on the report based on the Site chosen.

The screenshot shows a dialog box titled "AVImark Miscellaneous Program". At the top, there is a "Site:" dropdown menu with "Consolidate" selected. Below this, there is a "Click Run to export data to ASAP" instruction. The "From:" field is empty, and "Days to send" is set to 0. The "Export to:" field is empty with a folder icon. Below that is a "State" dropdown menu. There are two checkboxes: "Send as an e-mail attachment" (unchecked) and "Only report entries with label notes" (unchecked). The "File Extension" section has two radio buttons: ".dat" (selected) and ".asap" (unchecked). At the bottom, it says "Last exported through: 12-31-99" and a "Cancel" button with a red X icon.

California ASAP Filename Change

The filename for California's ASAP report has been re-formatted to read Pharmacy Dea_CCYYMMDD_SEQ.txt. The Pharmacy DEA is the Hospital DEA that is recorded in the Hospital Setup, Demographics tab. The sequence number in the filename will automatically increment each time the report is submitted.

Assigning Site DEA Numbers

Each Site clinic can now store their specific DEA number from Hospital Setup Site Manager area. The Home Clinic will continue to place their DEA number from the Hospital Setup, Demographics tab.

- When in Hospital Setup, Demographics tab select the Site Manager option and choose the appropriate Site location.
- In this Change Site setup window enter the DEA number for this location in the new DEA No. field.

The screenshot shows a software window titled "Change Site" with the AVI logo in the top left corner. The window contains two main sections: "System" and "Options".

System Tab:

- Name:** Technical Support SITE
- Address:** #5 Sugar Creek Rd
- City:** Piedmont
- State:** MO
- Phone:** 573-223-7030
- Zip:** 63957
- Slogan:** (empty field)
- DEA No.:** (empty field)
- Default Site On This Computer

Options Tab:

- Same as...
- Adams Animal Hospital Professional C (dropdown menu)

Washington ASAP in 4.2 Format

To meet the ASAP requirements for the state of Washington, this report will now be converted to the 4.2 ASAP format.

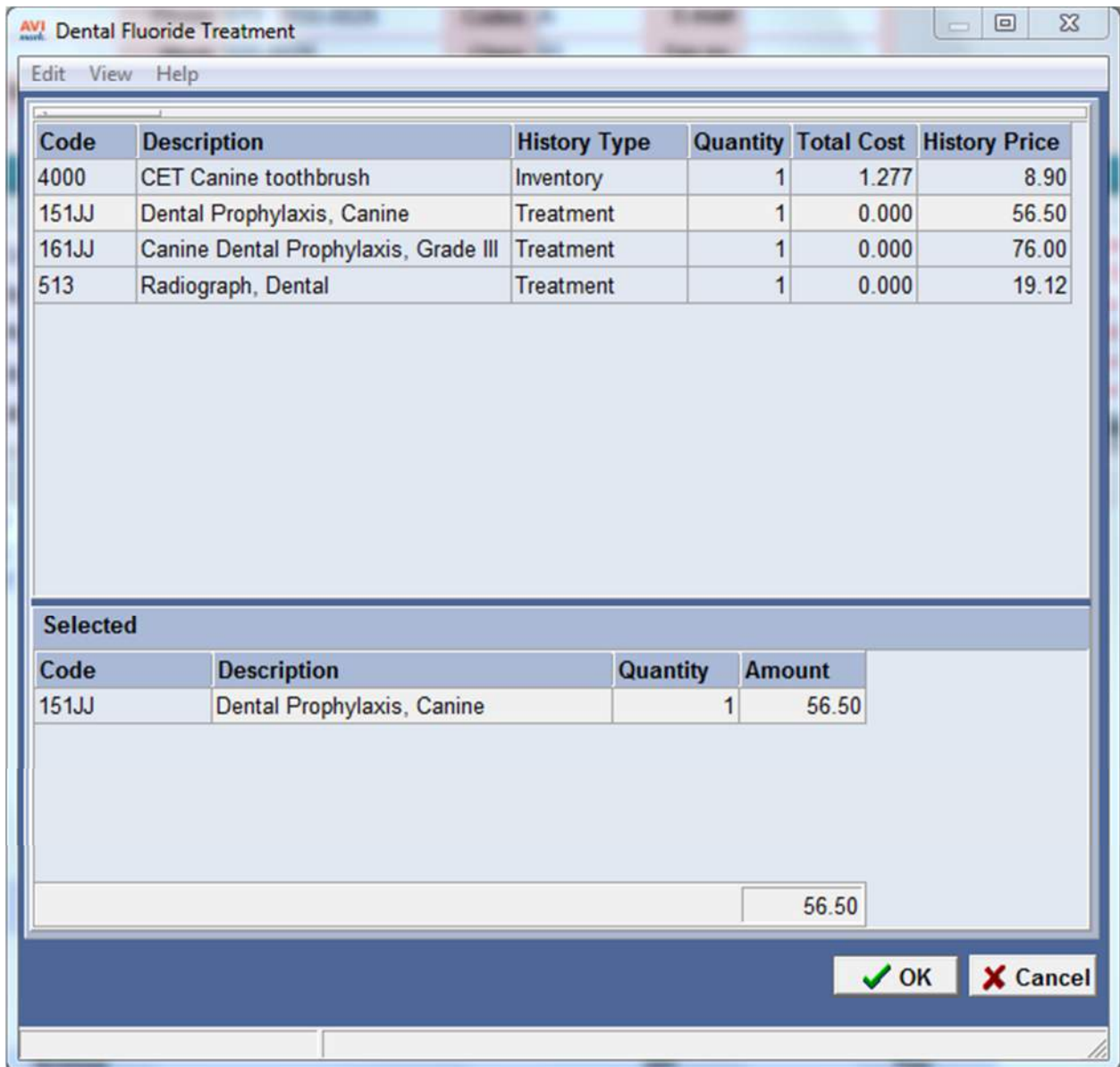
New York ASAP Reporting Partial Fill Indicator

To comply with the New York state ASAP regulations the DSP13 field must report Partial Fill information. This field will now always report *02* indicating no partial fill.

Estimate Associated Entries Prompt

The Pick List feature is now usable for patient specific or canned estimates. When the “Prompt for Associated Entries” is checked on a treatment it will override the “expand” prompts in an estimate with the Pick List, allowing you to choose which associated entries are to be included.

- Open the Change window for the appropriate treatment in the Treatment List
- Have linked treatments or items under the Associated Entries tab
- From this tab check “Prompt for Associated Entries”
- Add this main treatment to a patient specific estimate or canned estimate
- When the service is added, AVImark will display the Pick List allowing you to choose which treatments will be included on the estimate.



2013.1 Fixes List

Accounting/Invoicing:

5225 - Cannot Add Account Adjustment to Invoice

An account adjustment could not be added to an invoice.

5284 - Access Violation Printing a Blank Invoice

Attempting to print a blank invoice caused the following error: "Access violation at address 00C178E0 in module 'AVImark.exe'. Read of address 00000000"

5538 – Nine Digit Invoice Number Limit Not Working

If 8 or 9 digits are entered into the Next Invoice Number field in Hospital Setup, the next invoice number is changed to all 9's.

Abaxis:

5567 - Abaxis Chemistry Sending All Results to Test Inbox

Since the addition of the Rotor Type feature all results from the VetScan Chemistry are automatically going to the Test Inbox.

On the latest version of AVImark, 2013.1.2.0 Created 6/28/13 with the change to the Abaxis Chemistry integration the results send to the Test Inbox ONLY.

6035 - Abaxis Chemistry Sending All Results to Test Inbox

Since the addition of the Rotor Type feature all results from the VetScan Chemistry are automatically going to the Test Inbox.

On the latest version of AVImark, 2013.1.2.0 Created 6/28/13 with the change to the Abaxis Chemistry integration the results send to the Test Inbox ONLY.

Antech:

4553 - Test Results Report Printout Displaying Incorrect Spacing

Antech results in an XML will now be spaced as they are on the Antech site.

868 - Antech: Problem Creating Requisitions When "Transaction Auto-entry" Was Set to True

If an Antech test was added to a patient's medical history, then added to another patient's medical history by selecting the patient in the Enter History window, the requisition would have both tests for the same patient.

582 - Antech Test Box Refresh Issue

When clicking on the "tests" check box, importing from Antech, selecting a test and importing the results, the user had to click done first and go back into the "tests" window before you seeing the test.

5507 – Assertion Failure making an Antech Tx Association

Using version 2013.1.2.0 when trying to make an Antech Tx Association causes an Assertion Failure error when the lab company (Antech, Abaxis or Heska) is chosen.

Drug Labels:

5188 - Second Drug Label Smaller Font

When printing more than 1 label, the second label was printing a smaller font than the first.

5303 - Merge Words Not Working

The following merge words will now work on a drug label:

<serv-doctor>
<serv-doctorname>
<serv-date>

5306 - Visible Lines of Text Changed on Drug Label

After 3 lines of text, a scroll bar will appear to allow the text to be scrolled through.

Information Search:

4849 - Information Search Giving Abstract Error Unchecking "Enabled"

In some searches, unchecking enabled caused the following error: "Abstract Error".

Inventory List:

5314 - Purchase Order History Format Changed

When printing the purchase order history, organized by category, the category for each item was being printed instead of printing all the items for a category under one heading.

5658 –Choosing Item from Needs List Causes Improper Calculation

Choosing an item from the Needs List is calculating wrong and causing an integer overflow as a result. Works correctly if you select the item first and then put it on needs list.

Started failing in 2013.0 when the r/c option "Choose New Item" in Need List was added.

IVLS:

3434 – IVLS - Remove Tags for Prompt

During the requisition process in AVImark, if a patient without a sex or with Unknown sex is selected, the sex will be blank on the IVLS.

5425 – IVLS- Showing Results on CID Option Causing Antech Notes to Print Inappropriately

Doctor Notes on Antech associated treatment are being displayed in Medical History and should not.

Medical Condition Record:

4730 - Vitals Only Does Not Work When MCR is Maximized

If the Medical Condition Record was maximized, checking vitals only did not work.

842 - Preview/Printing SOAP Record Brought Over from Sidekick Showed a Square After Each Note Area

5195 - Manually Adjusted Price Reverting When Posting Estimate from MCR

If the price of an entry on an estimate was adjusted, and the estimate was added to the medical condition record and posted to history, the manually adjusted price was reverting back to the treatment/item price.

1214 - Problems Posted from SOAP to Medical History Were Not Obeying the "Post For" Doctor

1212 - SOAP Chart Printed Diagnosis' in Different Order Than They Appeared in the Medical Condition Window

Medical History:**5067 - Email Not Word Wrapping Correctly When Posted to History**

When an email was posted to history, the word wrap was not correct in the history note window.

5287 - Incorrect Allow Access Window Changing Quantity

If MED03 is secured, users will be allowed to change the quantity of a medical history entry from a drug label.

4890 - Next Rabies Tag Not Incrementing Correctly

If the rabies tag number was 10 digits long; the next tag number was not incrementing correctly.

Miscellaneous:**5395 - VetXML Error Updating SQL Data**

Updating in SQL from 2013.0.5.0 or below caused the following error: "The operation failed because an index or statistics with name 'VetXMLConversationProcessingPhaseIndex' already exists on table 'VetXMLLabConversation'."

5045 - Workstations Without ScripTouch Installed Prompting and Giving Access Violation

Workstations that do not have the ScripTouch installed will not prompt for a signature and documents printed from those workstations will print blank where the merge word <signature-image> is.

863 - Entering IVLS Code Followed by Antech Code Was Not Putting ANTREQ Line Into Medical History**5021 - Spouse Cell Not Importing**

If a spouse's cell was added to the client area on the sidekick, then an import was done; the spouse cell changed to (information not available) on the server.

987 - Notes Not Being Imported

When using the Export Patient/Import Patient option the notes were not being sent over to the new database.

5310 - e-Travel Sheet Doctor Selection Not Holding

If a doctor was selected on the e-Travel sheet, clicking post caused the following message and the doctor to go into history blank: "No current doctor. The doctor has been set to ."

5146 - Unauthorized Users Were Being Allowed to Remove Appointment Types from the Appointment Calendar**5156 - Alerts without Text Were not Being Delayed****4951 - Incorrect Note Prompt**

If a user was posting charges on one computer and another user was entering notes on the same patient on a different computer, upon posting the following prompt was incorrectly displayed: "AVImark has detected that another user is actively entering medical history for patient Fred. Continue?"

4959 - Documents Being Marked Form

If a document was attached to a problem with the @ action code, when the problem was put into history a preview of the document was being displayed before the print window. After printing, the form attachment box was being checked.

5304 - Incorrect Message Scrolling Through Boarding Calendar

Scrolling through the boarding calendar and clicking on an old reservation gave the following message: "Your current Maximum Duration is 60 Days, you cannot make this reservation for 153 Days unless you increase the Maximum Duration value"

4942 - Notes Lost on Dragonfly Entry

Dragonfly notes will now copy with "MWL Request Notes:" followed by a date/time stamp.

4762 - Error if Date Format Set to yyyy/mm/dd

If the date format was set to yyyy/mm/dd, when updating you will get the following error: "1/1/2012' is not a valid date".

5057 – Issue Running Client\Server Using Auto-Refresh

For clinics running Client\Server they were randomly experiencing an error message stating, List Index out of Bounds. Turning off Auto-Refresh was a work around, but this issue has now been corrected.

5410 - AVImark Contact Phone Numbers Updated

The contact numbers for AVImark have changed and these numbers that are listed under Help, About AVImark have been updated.

Patient Area:

4954 – Error Scrolling Through Colors with Scroll Wheel

Using the scroll wheel to scroll through colors in the patient area caused the following error: "List index out of bounds (45)"

Reports:

5034 - Income by Company Report Was Incorrect when Printed by Company

5332 - Reports Printing Blank

If there was nothing to be printed on a report, the basic clinic information will now be printed.

ScripTouch:

5035 –Merged Document not Displaying When Signing

Part of the original design of this feature required the document being signed to be displayed with merged information in merge fields, so the customer signing would see what they were signing. After beta release, this functionality is being requested to be added back.

5540 – ScripTouch Not Prompting if Topaz Unit is also activated in AVImark

If you have a Topaz unit on a workstation and a Scriptouch unit on a different workstation, each installed correctly on their respective computers, and have each of them enabled in AVImark, the Scriptouch workstation will not prompt for the Scriptouch device to capture the signature. It is as if it is trying to trigger the Topaz unit and if it cannot, it causes a lockup. As soon as they disable the Topaz unit in A/O the Scriptouch is prompted correctly.

Version 2013.1.4.0 Advanced Option change
The Computer Name Scriptel device is installed
The Computer Name Topaz device is installed

5697- Assertion Failure Printing Document

Version 2013.1.3 is giving an Assertion Failure when trying to print a document with the <signature-image> merge word on a computer that the Scriptel isn't installed.

Sidekick:

2147-History Zip Not Being Copied from Sidekick

When a History Zip is entered on a client from the sidekick, it is not being brought over to the server upon import. If the History Zip is entered on the server before refreshing the sidekick, it will work correctly.

SQL:

5233 - SQL Info Search Producing no Results and Giving Assertion Failure

Searching for Client-Referring Client in SQL caused the following error: "Assertion failure (E:\Jon-AV\mark-Git\avimark_sql\usqlGlobal.pas, line 72)".

5122 - SQL Information Search not Giving Results

A search looking for History Type was not giving any results in SQL.

5578 - SQL - Assertion Failure if Text Column is Pulled Out on Schedule Tab

If a text column, from a more stuff entry (WBOARD) is pulled out on the Schedule tab and there is more stuff on an entry on the Schedule tab, opening the Whiteboard causes an Assertion Failure error.

Users & Security:

6009 – ACTO8 (Enter Account Adjustments) Allowing Non-Authorized Users to Enter Adjustments

If the function ACTO8-Enter Account Adjustments is secured to a group and log in as non-authorized user, you will get the unauthorized window but if you click Cancel, it enters the adjustment anyway although it DOES NOT at this time change the client's balance.

Utilities:

5319 - DSP11 in ASAP for California Has Been Changed to Look at Description of Measure

5288 - ASAP for New Mexico Reporting Client's Birthday

The ASAP for New Mexico has been changed to report the patient's birthday.

Wellness Plans:

5245 - Alternative Codes Descriptions are Cut Off

On the Plan Entries tab; the "Alternative Codes" descriptions were being cut off after 20 characters.

5246 - Rename from Health Plan to Wellness Plan

On a document that has merge word <wellness-plan-entries>, the title will be called "Patient Wellness Plan".

5237 - Merge Word - Correct Spacing for Merged Information

When using the merge word <wellness-plan-charge> there was double or triple space after the merged charged information.

5247 - Charge Term Count Default to 0 on Existing Plans

When you have an existing plan in older versions, after updating both Charge Term Count and Term Count will default to the Charge Term count from the older version.

5342 - Detailed Wellness Report Incrementing Quantities Incorrectly

When printing the Wellness Plan Report and checking the option Detailed Wellness Plan, the Detailed report was not incrementing the values correctly for the Fulfilled & Remaining included service quantities.

5370 - "Multiple" Plans Will Now Show in Blue when Coming Due**5374 - Auto Renew Issue when Recurring Payments are not Ran**

Wellness plans will now auto renew even if recurring payments is not ran.

5283 - Access Violation Entering Included Services when Pet is on Multiple Plans

If a patient was on multiple plans, trying to post included services to medical history that belonged to the first plan entered into history; caused the following error: "Access violation at address 006BA99E in module 'AVImark 2013.0.8 hotfix-2013.0.8.exe'. Read of address 00000000"

5385 - Plan Name not Refreshing After Upgrading then Removing

If a plan was upgraded, then the upgrade was removed, AVImark will now give the following message letting the user know to cancel the plan: "This is an upgraded plan, and you will need to cancel the plan from the patient wellness plan area as well. Would you like to continue?"

5401 - Included Discount Plan Treatment not Working When Posting from an Estimate

Included discount plan entries were not working correctly when posting from an estimate.

5409 - Remaining Balance of Plan is not Updating

After recurring payments were ran, the remaining balance for a wellness plan was not being updated in the Patient Wellness Plans window.

5436 - Ability to Post Included Services on Canceled Plan

When an upgraded plan is removed from history, the user will be presented with the following message: "This is an upgraded plan, and you will need to cancel the plan from the patient wellness plan area as well. Would you like to continue?"

5598 – Remaining Balance is Wrong After Updating

If you set up a plan before 2013.1 and calculate payments, after updating and running payments again, the remaining balance is wrong by 10 cents.