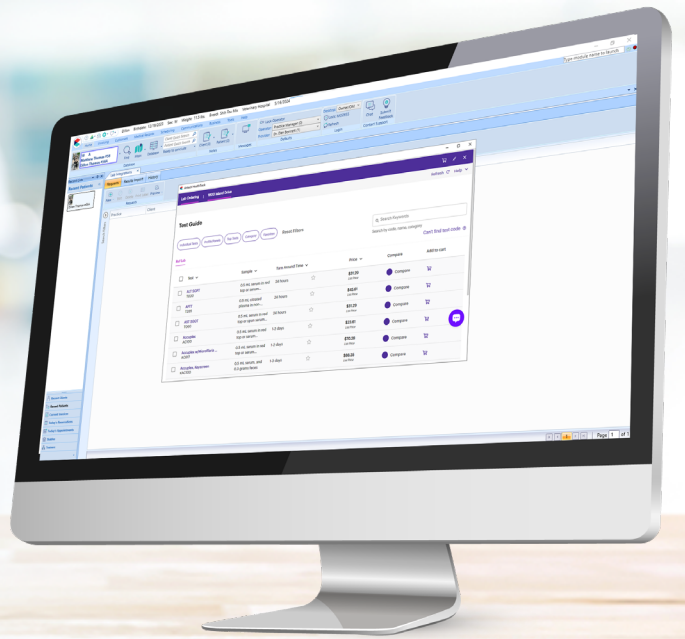# covetrus
impromed®

Impromed Equine version 24.11.0 Release Notes

WHAT'S NEW

Antech®

- Antech released a new bi-directional integration available to all users where the order is immediately placed and visible to Antech labs. They have also provided an embedded portal for ordering and viewing lab results.

Additional Diagnostic Partners

- Covetrus® has provided our users the ability to work with even more lab providers. With the release of 24.10.0 or higher, Impromed® Equine will provide a full bi-directional integration with:
  - ◊ Ellie Diagnostics
  - ◊ MicroVet Diagnostics
  - ◊ Midwest Veterinary Laboratory
  - ◊ Moichor
  - ◊ National Bio Vet Laboratory
  - ◊ Vetek Labs®

covetrus

Controlled Substance Log Updates

- The user interface was updated when determining the criteria on the Controlled Substance Log Export report. Review both tabs before running this latest version.

- A new ASAP 2024 v4.2B - CA format was added to adhere to the latest state requirements for California.

- A new ASAP 2024 v4.2 – Generic format was added to adhere to the ASAP standards. Any details entered that your state may require will be included by default. Applicable states may include: Connecticut, Illinois, Maine, Maryland, Massachusetts, Montana, Nevada, New York, Ohio, Oregon, Rhode Island, Tennessee, Texas, Virginia, and Washington.

- Old and outdated formats have been removed.

- Added a generic format to adhere to the following formats: 4.1, 4.2A, 4.2B, and 5.0.

- A new ASAP 2024 v5.0 - NE format was added to adhere to the latest state requirements for Nebraska.

- In the 5.0 formats:

  ◊ Added the ability to handle using microchip as the ID option for submissions.

  ◊ Added the ability to handle new client genders supported.

Covetrus Comms

- Rebranded all references of Rapport to Covetrus Comms.

- Sending on-demand text messages through Covetrus Comms now allows for single image file attachments to be included.

- Covetrus Comms users can now send emails directly from Impromed Equine using Covetrus Comms and have them retained in the Communication History module along with Covetrus Comms History. *NOTE: Single file attachments can be included so there are some limitations on where Covetrus Comms emails can be sent from.*

  ◊ Impromed Equine will disable sending emails via Covetrus Comms when printing the medical records and choose to include attachments (and link attachments are included) or the Invoice conclusion process (which automatically includes multiple attachments).

Email

- Documents are now included in the zip file created when users choose to "Email All" while previewing the invoice or will be printed when "Print All" is chosen.

Lab Integrations

- The Lab Integrations module now has an upgraded importing process to provide a smoother user experience. With a new filter, users can view requests for specific labs/machines.
- The View Deleted and Imported lab buttons were removed so we could provide a cleaner workflow.
- On the History tab, users can easily restore a result from one patient to another patient's record.
- We upgraded and improved many of the previous setup screens to make them easier to use.
- When importing results, users will no longer be prompted for the linking of lab fields to match what is provided from the lab result, because we have automated it for a faster importing process.
- Lab results will include a new status on the Lab Requests tab labeled "Partially Imported" for results which are partially completed. Once the last tests are received, the status is updated to "Imported".
- Lab requests will now include a new status on the Lab Requests tab labeled, "Lab Cancelled", for requests the lab cancels.
- A new status for "In Progress" will appear for certain providers when we can collect statuses on the progress of processing the request.

Medical Records

- After choosing to "Enable LabResults Selection" for Notes in Global Medical Record Settings, users can add Note objects to a patient's record and select a lab result to associate with the note.
  ◊ A new view was created which can be applied to each desktop labeled "Lab View". This view indents the note under the lab result and cannot be combined with any other views.
- Users can right-click on imported lab results and see all revisions made to the record (or each update as it was imported).

Prescriptions

- Improvements were made to the Prescription module to make loading the module faster and increased speed when viewing patients with a lengthy prescription history.

Scheduler

- Apply Block Times was updated for the selection to allow multiple or group selections when choosing who the block is applied to.

Miscellaneous Additions

Recommended / Declined / Deferred Icon Updates

- With this release, new icons were added to the Dashboard for the Recommended, Declined, or Deferred product lists to reflect changes to the invoice lists.

General Updates

- Improved how Impromed Equine collects and imports AXIS-Q results.
- Updated the built-in browser to have the latest security updates and enhancements.
- Added the option to deal with the Birthdate and Official Birthdate fields. *Configuration would be required to change the existing behavior.*

- Improved the button locations within the conclude screen. *Pendo request 310969*

- Clinic Rechecks now has the ability to display the Cell Phone field. *Pendo request 148683*

- Vaccine records can be deleted if the entry was added by mistake. **Note**: *If users are updating them during the invoice process and remove the item before concluding the invoice, the entry will still be removed. Pendo request 296968*

  ◊ The Database Audit Log will not include vaccine history records that have been deleted.

- Updated how Impromed Equine handles the vaccine records when users configure the attachments to happen at different times for the same vaccine. Impromed Equine will now merge the records in these instances automatically to see one record.

- Improved all Enhanced Reports exported to the .csv format to have column headers to clearly define the data so they can be compared to the .pdf version easier.

- Added a new Enhanced Report for all lab partners so users can see what Impromed Equine products are mapped to the Lab Provider tests. New Category: Setup. New Report: Products Linked To Lab Tests. *Pendo request 352480*

- Removed the cut option from Scheduler so appointments do not get lost. *Pendo request 183488*

- Added the ability to prompt the user for specimen details when submitting lab requests for certain partners so it is included automatically on the order form.

Accounts Receivable

374924	Updated how Impromed Equine sends mass emails from Statements using Gmail™ as the email service.
395629	Updated how statements handle split billing patients when the "One Patient per Invoice" is enabled during batch concludes.

Boarding

243105	Resolved how reservations are sorted when invoiced using the additional actions.

CareCredit®

360106	Improved CareCredit submissions when client or patient records contain unsupported characters.
86619	The Deposit Date was updated to not include the time.

Clinic Census

56156	Improved security after operators are switched with Clinic Census open.

Covetrus Care Plans

380074	In a multi-business environment, any business is allowed to invoice the first instance of a plan and the instances used will be updated in Impromed Equine.

Dashboard

226264	Updated the Prescription Dashboard to reflect employee corrections.
264801	Weight History on the Dashboard will display the selected unit.
273960	Fixed the Dashboard to allow the city to be modified.

Database

189165	Improved the update process when a business has a Company Name field in the database, but the business is upgrading to a newer version where Impromed Equine inserts this as a new field.
310267	The weight and units displays correctly when in view only mode.

Documents

345697	Documents will now preview correctly when pulling data from the Business tables.

Employees

66542	Improved the performance of the export for employee commissions.

Episodes of Care

48554	The checklist cannot be modified when the episode is closed. **Note**: *For this to work correctly, contact Impromed Technical Support for additional configuration.*

Estimates

51746	Updated estimates to allow the quantity of zero even if the configuration restricts zero.
52985	Corrected concluding an invoice if another workstation has the add screen open in estimates without multiple invoices enabled.
219956 / 360102	Down payment receipts will now show all payments applied.
273460	Estimates will calculate tax correctly if more than one product is marked for tax.
368549	Transferring items from an estimate to an invoice will only trigger the prompt for wastage on items configured to do so.

ADDITIONAL RELEASE ITEMS

General

167305	Date Filters in Message Center (and History), Episodes of Care (and History), Communications History, and Wellness Plans History were all updated to reset correctly after choosing a custom selection.
371999	Support Tools can now be opened on terminal servers.
400310	Corrected how Impromed Equine generates activation codes for Virtual Visits.

Inventory

| 50640 | Improved how the Quick Receipt handles the units per package. |
| 55160 | Corrected the discrepancy between batch move on inventory adjustments and the adjustment log. |

Invoicing

232355	Corrected the preview for Stable Invoices after the date/time performed on products has been modified.
254920	When the invoice option is set to use the Profit Center assigned to the employee, that is the Profit Center displayed.
370771	The proper discounts are applied when a lab request comes from the IDEXX portal.

Labs

54002	Lab results importing with an invalid value will not cause a program error.
54026	Impromed Equine will convert dates to local time settings when they are downloaded from AXIS-Q.
375973	Resolved the issue of Impromed Equine freezing when the Lab Integrations module was opened.
405393	Improved the provider linking with Zoetis when the clinic ID contains alphanumeric characters.

Medical Records

286115	Link objects with PDF attachments will now print even if Adobe Acrobat is not installed.
365554	Corrected Impromed Equine to allow Client Link objects when SNOMED CT is enabled.
394542	Updated the verbiage on the Transfer Record option to be clear on what actually transfers.

Mobile

73758	Updated error handling when the mobile sync actually fails, but shows it was successful.

Reports

51265	Corrected how the controlled substance log export handles returned products.
53191	Updated the Reorder reports to remove items if removed from the purchase order.
55602	Improved how the export of Prescription Log works so fields are no longer combined when they are written prescriptions.
58729	Resolved how certain transaction corrections affected the Employee Outstanding A/R Report causing incorrect totals.
77241	The Activity Schedule By Resource report was updated to include the proper fields when exported.

Scheduler

51917	The Scheduler options screen will display correctly when another practice is created.
45786	Updated the duration time correctly for the total of all visit reasons.
142915	Updated the Save & Close and Save & New buttons to be grayed out until the appointment duration has a positive length of time for both single and recurring appointments.
182851	The ability to change the sort order in combo boxes, within the Appointment dialog box, has been removed.
243123	The appointment tooltip will show the correct visit reason after the reason was changed.
257757	Closing the Auto-Schedule Wizard will not crash when closed using the "X".

Setup

78786	Corrected the product spreadsheet to no longer allow for blank name, code, or bar code.
169751	Impromed Equine no longer crashes when pressing backspace in the Number of Spaces After field in Desktop Preferences.
394536	Renamed instances of EasyTime to Scheduler in Setup Episodes of Care.

Treatment Plans

375031	Decimals are allowed when doing the quick add for products in Treatment Plans.